

State Complaint Information

State	Agency	Complaint Process Information
Alabama	Alabama Commission on Higher Education – Office of Institutional Effectiveness and Planning	Alabama Commission on Higher Education Website (http://www.ache.state.al.us/)
Alaska	Alaska Commission on Postsecondary Education	State of Alaska Website: Consumer Complaints (http://acpe.alaska.gov/ABOUT_US/Consumer_Protection)
Arizona	Arizona State Board for Private Postsecondary Education	Arizona State Board for Private Postsecondary Education Website: Complaint Procedure (https://ppse.az.gov/complaint)
Arkansas	Arkansas Department of Higher Education	Arkansas Department of Higher Education (http://www.adhe.edu/about-adhe)
Colorado	Colorado Department of Higher Education	Colorado Department of Higher Education Website: Complaints (http://highered.colorado.gov/Academics/Complaints/default.html)
Connecticut	Connecticut Office of Higher Education	Connecticut Office of Higher Education Website: Complaint Procedures (http://www.ctohe.org/POSA/StudentInfo.shtml#Complaint)
Delaware	Delaware Department of Education	State Authorization Reciprocity Agreement (SARA) (https://www.doe.k12.de.us/sara)
District of Columbia	District of Columbia Education Licensure Commission	DC.gov Office of the State Superintendent of Education Website: Education Licensure Commission (ELC) Public Complaints (http://osse.dc.gov/service/education-licensure-commission-elc-public-complaints)
Florida	Florida Department of Education, Commission for Independent Education	Florida Department of Education Website: File a Complaint (http://www.fldoe.org/policy/cie/file-a-complaint.shtml)
Georgia	Nonpublic Postsecondary	State of Georgia, Nonpublic Postsecondary Education Commission Website: GNPEC Authorized School Complaint Form

	Education Commission	(http://gnpec.org/consumer-resources/gnpec-authorized-school-complainant-form/)
Hawaii	Hawaii Post-Secondary Education Authorization Program	State of Hawaii, Hawaii Post-secondary Education Authorization Program Website: Student Forms (http://cca.hawaii.gov/hpeap/forms/student-forms/)
Idaho	Idaho State Board of Education	Idaho State Board of Education Website: Student Complaint Procedures (http://www.boardofed.idaho.gov/priv_col_univ/student_complaint.asp)
Illinois	Illinois Board of Higher Education	Illinois Board of Education Website: Consumer Information>Filing Complaints (http://www.ibhe.org/consumerInfo/complaint.htm)
Indiana	Indiana Commission for Higher Education	IN.gov, Indiana Commission for Higher Education Website: Student Complaints (http://www.in.gov/che/2744.htm)
Iowa	Iowa College Student Aid Commission	Iowa.gov, Iowa College Student Aid Commission Website: Student Dispute Resolution Form (https://www.iowacollegeaid.gov/sdrf-start)
Kansas	Kansas Board of Regents	The Kansas Board of Regents Website: University Student Complaints (http://www.kansasregents.org/students/university_student_complaints)
Kentucky	Kentucky Council on Postsecondary Education	Ky.gov, Kentucky Council on Postsecondary Education Website: Consumer Complaints (http://cpe.ky.gov/campuses/consumer_complaint.html)
Louisiana	Louisiana Board of Regents	The Board of Regents (State of Louisiana) Website (http://regents.louisiana.gov/subhome/students)
Maine	Maine Department of Education, Office of Higher Education Services	Complaints shall be addressed in writing to the Maine Department of Education, Office of Higher Education , Augusta, Maine, 04333, with specific facts and allegations and signed by the complainant. The school shall be notified of any complaints which are to be investigated.
Maryland	Maryland Higher	Maryland Higher Education Commission Student Complaint Process (http://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx)

	Education Commission	
Massachusetts	Massachusetts Department of Higher Education	Massachusetts Department of Higher Education Website: Information and Tools for Students – Student Complaints (http://www.mass.edu/forstufam/complaints/complaints.asp)
Michigan	Michigan Department of Licensing and Regulatory Affairs	Michigan Department of Licensing and Regulatory Affairs website (http://www.michigan.gov/lara/0,4601,7-154-61343_35414_60647_2739--,00.html)
Minnesota	Minnesota Office of Higher Education	Minnesota Office of Higher Education Website: Complaints About Private Colleges and Career Schools (http://www.ohe.state.mn.us/mPg.cfm?pageID=1078)
Mississippi	Mississippi Commission on College Accreditation	Mississippi Commission on College Accreditation: Student Complaint Information Sheet and Form (PDF) (http://www.mississippi.edu/mcca/downloads/studentcomplaintform.pdf)
Missouri	Missouri Department of Higher Education	Missouri Department of Higher Education Website: Contact Us (http://dhe.mo.gov/contactus.php)
Montana	Montana University System, Office of the Commissioner of Higher Education	Montana University System Website: Notification of Montana Postsecondary Educational Institution Complaint Process (http://mus.edu/MUS-Statement-of-Complaint-Process.asp)
Nebraska	Nebraska Coordinating Commission for Postsecondary Education	If students have complaints about institutions offering courses or programs that are exclusively online we refer them to the home state of the institution or the Nebraska Attorney General's Consumer Protection Division at: CCPE Nebraska.gov -Student Complaints Against Postsecondary Institutions (https://ccpe.nebraska.gov-student-complaints-against-postsecondary-institutions)
Nevada	Nevada Commission on Postsecondary Education	State of Nevada Department of Education, Higher Education FAQs web page (http://www.doe.nv.gov/home/FAQs/Higher_Education_FAQ/)
New Hampshire	New Hampshire Department of Education,	New Hampshire Department of Education Website: Student Complaint Resolution Procedures (http://education.nh.gov/highered/compliance-allegation.htm)

	Division of Higher Education, Higher Education Commission	
New Jersey	New Jersey Commission on Higher Education	State of New Jersey Website: Office of the Secretary of Higher Education (http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml)
New Mexico	New Mexico Higher Education Department	New Mexico Higher Education Department Website: Complaints (http://www.hed.state.nm.us/institutions/complaints.aspx)
New York	New York Office of College and University Evaluation	NYSED.gov, Office of College and University Evaluation Website: Student/Public Resources – Information for Complaints (http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html)
North Carolina	The University of North Carolina Board of Governors	Northcarolina.edu Website, North Carolina Post-Secondary Education Complaints (http://www.northcarolina.edu/?q=complaints)
North Dakota	North Dakota University System	North Dakota University System Website: State Authorization and SARA (https://www.ndus.edu/system/state-authorization/)
Ohio	Ohio Board of Regents	Ohio Higher Ed Website: Student Complaints (https://www.ohiohighered.org/students/complaints)
Oklahoma	Oklahoma State Regents for Higher Education Oklahoma Office of the Attorney General	655 Research Parkway, Suite 200 Oklahoma City, OK 73104 Oklahoma State Regents for Higher Education, Student Complaints web page (http://www.okhighered.org/current-college-students/complaints.shtml)
Oregon	Higher Education Coordinating Commission	Oregon.gov website: Higher Education Coordinating Commission > Institutions & Programs > Private Postsecondary > File a Complaint (http://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx)

Pennsylvania	Pennsylvania Department of Education, Division of Higher Education	PA.gov PDE Postsecondary & Adult. College and Career Education, Students Complaints (http://www.education.pa.gov/Postsecondary-Adult/College%20and%20Career%20Education/Pages/Students-Complaints.aspx#tab-1)
Puerto Rico	Puerto Rico Council on Education	Departamento de Educacion de Puerto Rico sitio web (http://www.de.gobierno.pr/)
Rhode Island	Rhode Island Board of Governors for Higher Education	Rhode Island Board of Governors Student Compliant Procedure (PDF) (http://www.ribghe.org/pdfs/BOGStudentComplaintProcessII011012.pdf)
South Carolina	South Carolina Commission of Higher Education	South Carolina Commission of Higher Education: Complaint Information, Procedures, Form and Authorization (PDF) (http://www.che.sc.gov/Portals/0/CHE_Docs/academicaffairs/licenses/complaint_procedures_and_form.pdf)
South Dakota	South Dakota Board of Regents	South Dakota Board of Regents Website: Administrative Offices > Academic and Research Affairs > South Dakota State Authorization Reciprocity Agreement (SD-SARA) (https://www.sdbor.edu/administrative-offices/academics/SD-SARA/Pages/default.aspx)
Tennessee	Tennessee Higher Education Commission, Division of Postsecondary School Authorization	Tennessee Higher Education Commission Website: Consumer Services (https://www.tn.gov/thec/for-students-and-families/transcript-requests-and-institution-complaints.html)
Texas	Distance Education Accrediting Commission	Distance Education Accrediting Commission Website: Complaint Process (http://www.deac.org/Student-Center/Complaint-Process.aspx)
Utah	Utah Division of Consumer Protection	Utah.gov, Utah Department of Commerce Division of Consumer Protection: Complaints (http://consumerprotection.utah.gov/complaints/index.html)
Vermont	Vermont State Board of Education, Vermont Agency of Education	State of Vermont Agency of Education: Education Laws (http://education.vermont.gov/documents/postsecondary-program-complaint-resolution)

Virginia	Virginia State Council of Higher Education, Private & Out-of-State Postsecondary Education	State Council of Higher Education for Virginia Website: Student Complaints (http://www.schev.edu/index/students-and-parents/resources/student-complaints/)
Washington	Washington Student Achievement Council	Wa.gov, Washington Student Achievement Council Website: Protecting Education Consumers (http://www.wsac.wa.gov/protecting-education-consumers)
West Virginia	West Virginia Higher Education Policy Commission	CTCS of West Virginia, West Virginia Higher Education Policy Commission: Student Complaint Process (http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf)
Wisconsin	Wisconsin Educational Approval Board	State of Wisconsin Educational Approval Board Website: Student Complaints (http://eab.state.wi.us/resources/complaint.asp)
Wyoming	Wyoming Department of Education	Wyoming Department of Education Student Complaint Process Postsecondary Institutions (PDF) (http://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf)