

Fall 2024 Survey of New Undergraduate Students in their First Term



Summary Report

Spring 2025

I. Executive Summary

As part of an ongoing study of new student experiences at Queens College, the Fall 2024 New Student Survey was conducted to evaluate the effectiveness of the restructured First Year Experience (FYE) program and to better understand the needs of incoming students. The survey targeted all 2,884 new students—including 1,752 first-time freshmen and 1,132 new transfers—and received 455 responses (16% response rate). The FYE, redesigned in 2023 as an optional suite of workshops, events, and peer mentoring (rather than being embedded in credit-bearing courses), continues to pursue its core goals: supporting students' transition to college, connecting them to campus resources, and fostering peer connection.

Key Findings:

- **Positive Academic and Instructional Experiences:** 90% of respondents described their instructors as supportive and invested in their success.
- **Improved Student Support:** The percentage of new students who felt well-supported in their first term rose from 65% in Fall 2023 to 80% in Fall 2024—matching pre-pandemic levels.
- **Impact of FYE Participation:** Students who engaged with FYE offerings were more likely to report awareness of campus resources and smoother transitions to college life.
- **Limited Reach:** Only 28% of survey respondents reported engaging with FYE programming, a sharp decline from the pre-2023 model that reached over 1,000 students each fall.
- **Social Connection:** Overall, 30% of new students did not form friendships in their first term, and only 50% reported a positive social experience.
- **Transfer Student Experience:** Transfer students reported lower levels of support (75% vs. 84% among freshmen), greater difficulty accessing information, and limited social integration.
- **Information Access and Facilities:** Students expressed challenges with navigating the campus, locating quiet study spaces and accessing clear digital or physical signage. Accessibility concerns were also raised.

While the restructured FYE has demonstrated effectiveness in promoting student success for those who engage with it, its reduced scale and optional format limit its overall impact. To strengthen first-term experiences—particularly for transfer students—Queens College should expand efforts that facilitate student connection, increase visibility and accessibility of FYE offerings, and invest in cohort-based programming. These steps are essential to enhancing student satisfaction, retention, and long-term academic success.

II. QC Goals for New Students in their First Term

The New Student Survey was initially designed in 2021 to assess First Year Experience (FYE) program outcomes in three main areas: (A) supporting student’s transition to college, (B) connecting students to QC resources, and (C) helping students connect with one another.

Prior to the COVID pandemic, the FYE program consisted of “learning communities” whereby new students would register for a section of a writing composition class (ENGL 110) and a co-listed general education course. The instructors of these classes centered their curricula around a common theme and assigned group work to facilitate a cohort experience. Additionally, FYE student mentors (upperclassmen) would visit FYE classes periodically throughout the semester to inform new students about important resources and events.

In 2023, the college reorganized the First Year Experience program. No longer embedded within classes, the FYE now offers optional workshops, events, and peer mentoring opportunities to students in their first term. Yet our goals for new students largely remain the same.

Table 1. Alignment of Survey Items to QC Goals for New Students (Previously FYE Program Goals)

QC Goal	Objective / Survey Item
New students experience a supportive transition to college life in their first term.	Overall, my classes have a supportive learning environment.
	Overall, my instructors genuinely care about my success.
	As a new QC student, I feel well-supported here.
New students learn about QC resources in their first term.	I had opportunities to attend events for new students.
	I received guidance on various QC resources for new students.
	I received guidance on my general education (Pathways) requirements.
New students have multiple opportunities to connect with one another in their first term.	I worked together with other students in my classes.
	I had opportunities to attend student events on campus.
	I developed friendships with other students.

III. Population, Response Rate, and Main Results

The Fall 2024 New Student Survey was distributed to all 2884 students in their first term at QC, including both first-time freshmen (1752) and new transfers (1132). The survey received 455 responses for a response rate of 16%.

- Key Strengths
 - 90% of new students say their classes had a supportive learning environment and their instructors genuinely care about their success.
 - Students that participate in optional FYE workshops, events, or peer mentoring opportunities are more likely to be aware of QC resources and experience a supportive transition to college life.
- Areas for improvement
 - 31% of respondents shared that their first semester at QC did not meet expectations.
 - ⇒ 24% among first-time freshmen, and 41% among new transfers.
 - 30% of new students did not develop friendships with other QC students in their first term.
 - New transfer students do not feel as well-supported as first-time freshmen (75% and 84% respectively).
 - New transfer students are less likely to receive guidance about QC resources and Pathways requirements compared to first-time freshmen.

Table 2. Percentage meeting QC Goals for New Students

QC Goal	Objective	Overall	Frshmn	Transfer	FYE participant
Supportive transition	Classes have a supportive learning environment.	90%	94%	86%	95%
	Instructors genuinely care about student success.	90%	94%	85%	95%
	Feels well-supported as a new student.	80%	84%	75%	84%
Aware of QC resources	Can attend events for new students.	86%	88%	83%	89%
	Received guidance on resources for new students.	86%	89%	78%	92%
	Received guidance on my Pathways requirements.	86%	90%	79%	82%
Opportunities to connect	Worked together with other students within classes.	78%	78%	80%	85%
	Can attend student events.	84%	84%	84%	92%
	Developed friendships with other students.	70%	70%	71%	70%

IV. Trends in QC Goals for New Students

Overall, there have been notable improvements in students' sense of support, access to resources, and opportunities for social connection, particularly in the past year, indicating that efforts to support new students after the FYE program was dissociated from courses in Fall 2023 have become more effective. Indeed, since 2023, the FYE has made significant strides in both outreach and programming despite limited resources. The percentage of new students who felt well-supported in their first term increased significantly from 65% in Fall 2023 to 80% in Fall 2024 – a return to the level observed in Fall 2021. However, it is important to note that the FYE program is reaching far fewer students than it did prior to 2023, and the New Student Survey response rate has dropped since 2021 from 25% to 16%. The number of students who participated in FYE workshops, events, or peer mentoring in Fall 2024 was ~200 (according to FYE records), and among survey respondents just 28% reported participating in FYE workshops or events. When the FYE consisted of learning communities, the number of students in FYE classes was typically 1000 or more – the majority of first-time freshmen along with a significant portion of new transfers.

Table 3. Trend Analysis of FYE / New Student Surveys, Fall 2021 – Fall 2024

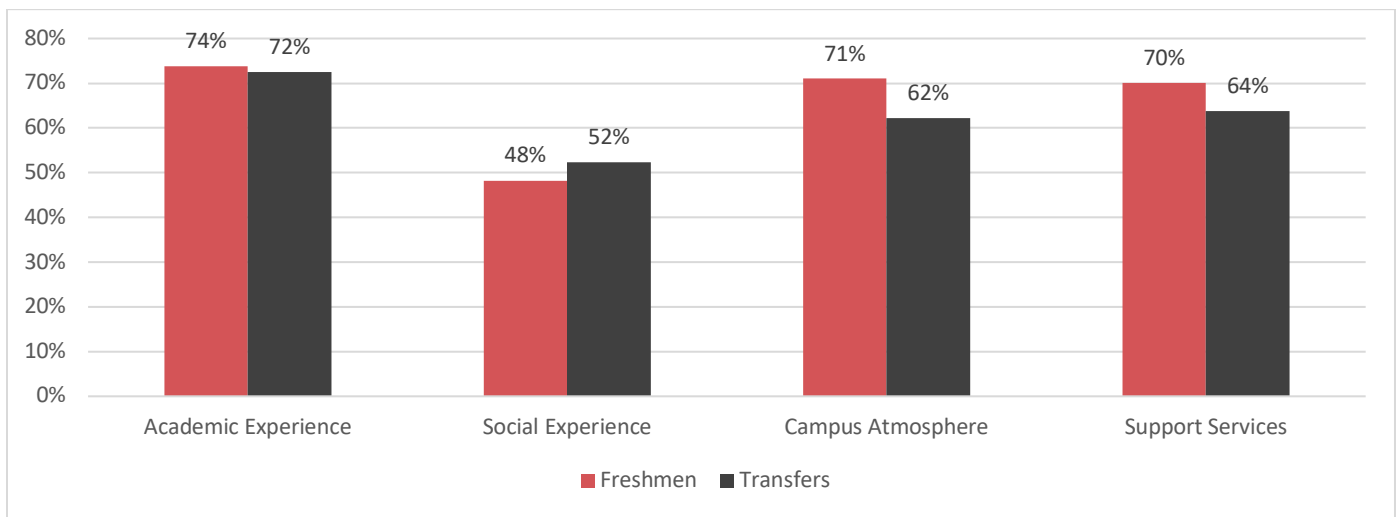
QC Goal	Objectives	Fa24	Fa23	Fa22	Fa21
	Survey Response Rate	16%	15%	25%	25%
Supportive transition	Classes have a supportive learning environment.	90%	88%	93%	91%
	Instructors genuinely care about student success.	90%	83%	93%	90%
	Feels well-supported as a new student.	80%	65%	86%	80%
Aware of QC resources	Can attend events for new students.	86%	88%	--	--
	Received guidance on resources for new students.	86%	65%	87%	77%
	Received guidance on my Pathways requirements.	86%	90%	--	--
Opportunities to connect	Worked together with other students within classes.	78%	63%	83%	75%
	Can attend student events.	84%	85%	--	--
	Developed friendships with other students.	70%	62%	75%	52%

V. Freshmen vs. Transfer Experience

To better understand the support needs of new students, several items were added to the 2024 New Student Survey. Students were asked to rate their overall experience along four main aspects: academics (classes, professors), social experiences (clubs, events), campus atmosphere, and support services (advising, tutoring, etc.). Students were also asked how easy it has been to find the information they need and to navigate the QC campus.

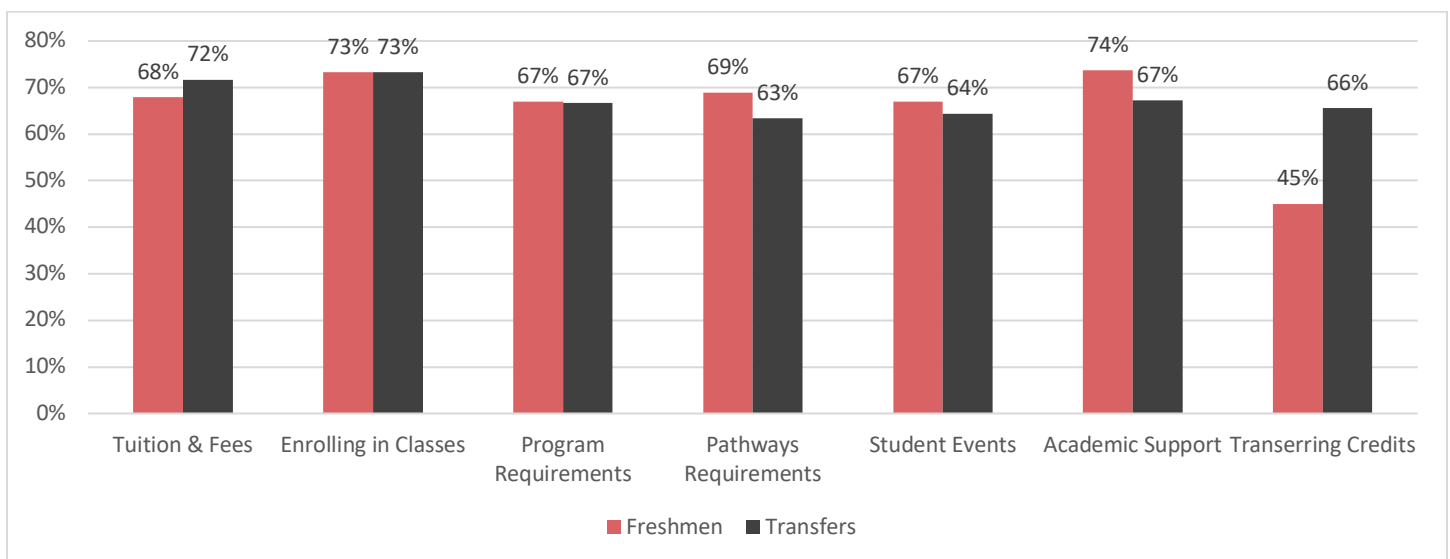
For both first-time freshmen and new transfer students, a majority reported a good or great overall academic experience in their first term (74% and 72% respectively). However, fewer transfer students than freshmen reported good experiences with our campus atmosphere and support services, and more freshmen rated their social experience at QC positively compared to transfers. Importantly, just half of new students overall reported a good or great social experience, echoing survey responses on students' opportunities to connect with one another.

Figure 1. A Good or Great Overall Experience



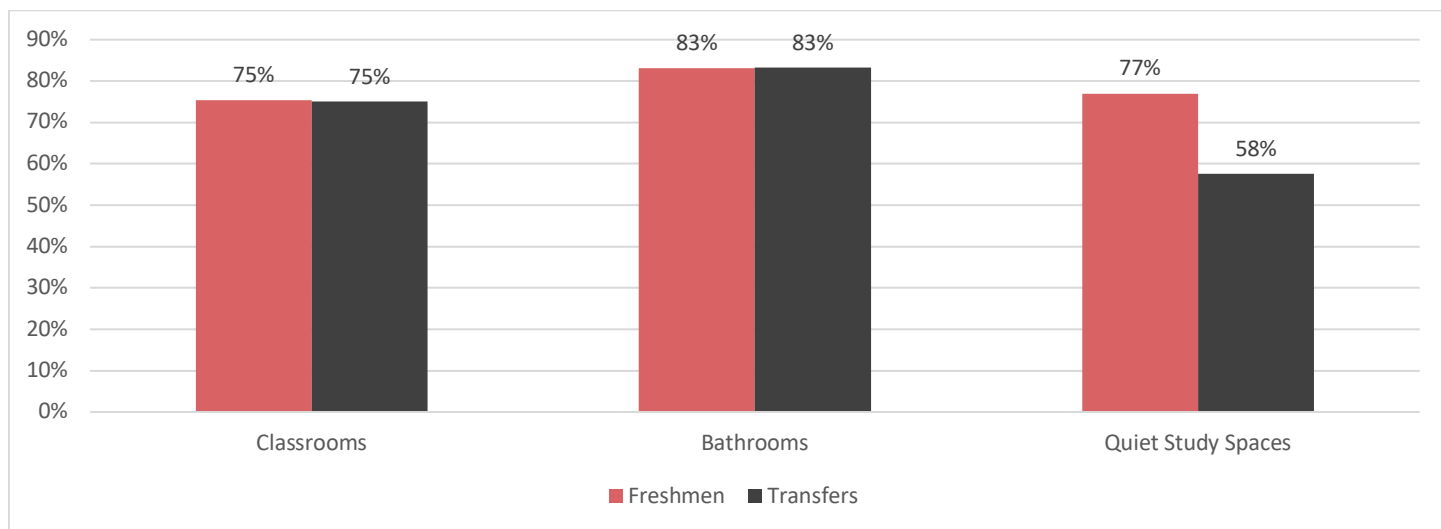
In terms of finding needed information, differences between freshmen and transfer responses were minimal, with 60-70% reporting no issues finding information on tuition and fees, classes, major and Pathways requirements, academic support, and campus events. But, more than a quarter of new students overall reported some issues. Many cited difficulties in finding information about transferring credits, academic requirements, and student events.

Figure 2. Ease of Finding Needed Information



No differences were observed between freshmen and transfer responses in terms of finding classrooms and bathrooms on campus. 75% of new students had no trouble finding their classrooms, and 83% said bathrooms were easy to find. However, we do see a notable difference in finding quiet study spaces. While 77% of first-time freshmen easily found such spaces, for new transfers this was only 58%. The difference here may be due in part to the stellar job the FYE program has done in promoting its [study space](#) in Honors Hall and the fact that new transfers do not engage with FYE resources as much as first-year freshmen. Just 18% of transfer student respondents reported engaging with FYE, compared to 34% of first-time freshmen respondents.

Figure 3. Ease of Navigating the QC Campus



VI. Qualitative Responses

To gain deeper insight into the quantitative results above, students were asked several open-ended follow-up questions.

When asked what would have helped the most in their first term, many students (both freshmen and transfers) requested clearer signage and digital maps for campus buildings. One student mentioned challenges with accessibility, specifically the lack of braille signage on campus.

Transfer students were more likely to express concerns about campus facilities (e.g., cleanliness, lighting, food options) and the transfer process (e.g., credit evaluation, transfer advising), while freshmen were more focused on the need for orientation materials, guidance on campus navigation, information about social events, and major requirements.

When asked about the best part of their first term at QC, freshmen generally described meeting new people, exploring the campus, attending social events, and starting their academic journey. New transfers described adjusting to a new campus.

When asked what QC could do to help students connect with one another, most comments focused on improving how events are organized, publicized, and made accessible. Students also expressed strong support for increasing group work opportunities and social interaction within classes.

More detailed analyses of the open-ended responses are provided below, along with sample comments.

What would have helped you the most during your first weeks at QC? (80 valid responses)

1. Academic Support & Advising: 26%
 - o "A more organized academic advisor would have made it easier to communicate questions and concerns."
 - o "If a counselor came into first-year courses and showed how the general education works"
2. Campus Navigation & Information: 20%
 - o "More map signs around campus."
 - o "Maybe like an online pamphlet or something for map guidance or information on where to get more information."
3. Clarity on Course Scheduling: 14% overall, 20% among first-time freshmen
 - o "Better explanation about how the system of creating your schedule works."
 - o "Guidance on how to make your schedule and clearer instructions on what classes you can and can't take."
4. Social Integration & Events: 14%
 - o "Having more opportunities to communicate with other students during my classes could have helped a lot."
 - o "Having more opportunities to make friends and social events"
5. Student Accessibility Services: 6%
 - o "As a disabled student, it felt as though some services were not accessible to me."
 - o "Something that would've helped me when I first went to Queens College is knowing about the accessibility when it comes to navigating to certain classes... not every building has braille signs which indicate room numbers. as someone who is completely blind, it is very useful for me to know where every single room number is located."

Is there anything you wish you had known at the start of your semester? (97 valid responses)

1. Campus Information & Navigation: 20%
 - o "How far Queens Hall was and that it would take a ten to fifteen-minute walk to get there."
 - o "I wish I knew about the study halls in the basement and second floor of the library."
 - o "Where to get food on campus, and where the study spaces are."
 - o "I wish I knew where the bathrooms were on maps of buildings or the campus map."
2. Academic Information: 18%
 - o "To not choose a major until I take a couple gen-ed classes!"
 - o "How to make a better schedule."
 - o "I wish I knew about tutoring opportunities sooner."
 - o "Yes that you need a B or B+ in every single class to pass for my major"
 - o "I wish I was told more about how professors grade their assignments."

Do you have any suggestions for how QC can help students connect with one another? (51 valid responses)

1. Event Promotion: 25%
 - o "I think it would be better if the social events were better publicized and organized."
 - o "I know there were opportunities but I would see them in an email the day of."
2. Class-Based Interactions: 12%
 - o "Promote more interactions between students in their classes."
 - o "More encouragement for group activities in classes."

If you faced difficulty finding information you need, please provide details. (50 valid responses)

1. Advising Issues: 36%

Difficulties with finding available advisors, lack of guidance on courses, advising appointments not being easy to schedule, confusion about major requirements.

 - o "It was difficult to find advising to enroll in classes. In Navigate it asks what type of meeting you would like to schedule but I didn't know what each term meant. Also some advisors for certain majors don't have very reachable hours as their advising times are during class times."

- "The website is not very easy to access the information regarding appointments. The link takes you to a website that then takes you to a PDF and you can only make an appointment on the app. There is no option for you to make any appointments on the website."
- 2. Transfer Credit Issues: 18%**
Difficulties transferring credits from previous schools, confusion about credit equivalency (e.g., AP credits, international credits), lack of clarity on which courses are transferable.
 - "I transferred over credits from a different college I have done during my HS years. I had to physically go in person for them to look it over because I haven't heard back after it was sent 2-3 weeks prior."
- 3. Financial Aid Issues: 14%**
Difficulty reaching financial aid, delays in financial aid processing, unclear information about aid options, incorrect or inconsistent financial aid advice.
 - "Have been back and forth after signing a contract for Excelsior scholarship and still have not received aid or refund. And every time I do what they ask or if I have a question they don't have time to communicate for another 3-4 weeks later making me miss due dates."
- 4. Communication Issues: 14%**
Slow or lack of responses from staff or departments, unclear communication about deadlines, procedures, and updates, difficulty finding answers to questions, poor communication with professors.
 - "It was unclear when I would be able to sign up for classes, it's also frustrating that we don't have assigned advisors to talk to about questions. Having to create a help ticket with IT is also very annoying when my issues have nothing to do with IT. I wish there was a better way to ask simple questions."
- 5. Registration Issues: 10%**
Confusing registration process, problems with registration due to major course approval, difficulty navigating the registration system or figuring out courses, issues with degree requirements and registration deadlines.
 - "The registration process is a bit confusing, especially since you need approval before you can apply for any of your major courses. It is much better when the official Academic Advisors assist. The student advisors appear to be as confused as I am."
- 6. Digital Resource Issues: 8%**
Difficulties navigating websites and apps for making appointments, issues with DegreeWorks.
 - "The website is not very easy to access the information regarding appointments. The link takes you to a website that then takes you to a PDF and you can only make an appointment on the app. There is no option for you to make any appointments on the website."

What has been the best part of your experience at QC so far? (127 valid responses)

- 1. Meeting People and Socializing: 23.6%**
 - "I made a new group of friends and they are so nice and I like that there are so many QC parties and get together at night that we can go to."
 - "The best part was meeting a lot of new people and exploring more of the campus."
- 2. Professors and Learning Experience: 17.3%**
 - "The professors and my classes. They were very supportive and understanding."
 - "Motivating, great Professors!"
- 3. Campus Environment: 13.4%**
 - "I like the environment at QC, it's really diverse and I feel really comfortable because I can be myself."
 - "I really like the Queens College campus."

VII. Discussion

The results of the Fall 2024 New Student Survey offer a number of valuable insights, such as the ongoing effectiveness of the First Year Experience (FYE) program despite its current limitations. But while students who engage with FYE resources experience greater success in their transition to college life, a significant portion of students are not participating in these opportunities. And while many students—especially first-time freshmen—report positive experiences with the academic and social aspects of their first term at QC, challenges remain, particularly for new transfer students. Moreover, concerns around campus facilities, accessibility, social connection, and access to information are evident.

While there have been significant improvements in student satisfaction since the reorganization of the FYE program, further efforts are needed to ensure a smooth transition for all new students at Queens College. Research consistently shows that a cohort experience in students' first term is a high-impact practice that fosters connection, engagement, and academic success. Addressing these areas will be crucial to ensuring that all students feel supported, informed, and connected as they navigate their first term on campus. We therefore urge the administration to continue strengthening and expanding programming for new students, particularly those that promote cohort-based learning, as this will likely translate to higher retention and graduation rates, and potentially increase future enrollment of transfer students.

VIII. Appendix

The following pages contain a copy of the Fall 2024 New Student Survey instrument, as well as a complete summary of the survey results. These materials provide a detailed overview of the data collected and further insights into the experiences of new students at Queens College.

New QC students,

This survey will ask about your experience at Queens College so far. Your responses will help us understand the kinds of challenges that new students face so that we can identify where improvements are needed.

It will take less than 5 minutes to complete this survey, and you may skip any question you do not wish to answer.

Thank you for your thoughtful feedback!

Office of Institutional Effectiveness (OIE)
Queens College, CUNY

*To protect your responses, this survey is conducted by the Office of Institutional Effectiveness (OIE). No one outside of OIE has access to identifiable response data. Survey results are reported in summary form only. Questions may be sent to qc.oie@qc.cuny.edu.

1. Overall, is your first term at QC meeting your expectations? (taking into account your social, academic, and campus life experiences so far)

- Exceeds my expectations
- Meets my expectations
- Somewhat below my expectations
- Far below my expectations
- N/A (I am not a new QC student)

Getting Started at QC

2. Are you a new freshmen, or did you transfer from another college?

- I am a first-time freshman.
- I transferred from another college.

3. Recalling your first few weeks at QC, are the following true or false?

	True	False
I attended a <u>'New Student Orientation'</u> .	<input type="radio"/>	<input type="radio"/>
I received guidance on various QC resources for new students.	<input type="radio"/>	<input type="radio"/>
I received guidance on my <u>general education (Pathways) requirements</u> .	<input type="radio"/>	<input type="radio"/>
I had opportunities to attend events for new students.	<input type="radio"/>	<input type="radio"/>
As a new QC student, I felt well-supported here.	<input type="radio"/>	<input type="radio"/>

4. What, if anything, would have helped you the most during your first weeks at QC?

Connecting with the QC Community

5. Thinking about your experience so far, do you agree or disagree with the following?

	Strongly Agree	Somewhat Agree	Somewhat disagree	Strongly Disagree
Overall, my classes have a supportive learning environment.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, my instructors genuinely care about my success.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I worked together with other students in my classes.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I developed friendships with other QC students.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I had opportunities to attend student events on campus.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel a sense of community at QC.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. Do you have any suggestions for how QC can help students connect with one another?

Key aspects of your first-term

7. How would you rate your overall experience so far in each of the following areas?

	Great	Good	Fair	Poor	Very poor
Academic experience (classes, professors)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social experience (friends, clubs, activities)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Campus atmosphere and community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Support services (advising, tutoring, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Finding What You Need

8. How easy has it been to get the information you need on...

	Very easy	Somewhat easy	Somewhat difficult	Very difficult	N/A
Tuition and fees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Enrolling in classes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Program/Major requirements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CUNY Pathways requirements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student events / clubs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Academic support / tutoring	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transferring credits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. If you faced difficulty finding information you need, please provide specific details below so that we can fix the issue:

10. Earlier this semester, when you were learning how to navigate the campus, **how easy was it to find...**

	Very easy	Somewhat easy	Somewhat difficult	Very difficult	N/A
Your classrooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bathrooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quiet study spaces	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Optional: What buildings, rooms, or spaces were hard to find?

ENGL 110

* 11. Are you currently taking ENGL 110 (College Writing 1)?

- Yes, I am taking ENGL 110.
- No, I am not in ENGL 110.

Your ENGL 110 Experience

12. Thinking about your **ENGL 110** class, please answer the questions below:

	Yes	No
Did your instructor explain how to do well on assignments?	<input type="radio"/>	<input type="radio"/>
Did your instructor break up your writing assignments into smaller parts (topic, outline, first draft, etc.)?	<input type="radio"/>	<input type="radio"/>
Did your instructor tell you about the <u>Writing Center</u> ?	<input type="radio"/>	<input type="radio"/>
Did your instructor tell you about <u>FYE workshops for new students</u> ?	<input type="radio"/>	<input type="radio"/>
Are you satisfied with your performance in ENGL 110?	<input type="radio"/>	<input type="radio"/>

What challenges, if any, have you faced in succeeding in this course?

First Year Experience (FYE)

13. The First Year Experience program (FYE) offers workshops and events for new students.

Did you participate in **any** of FYE events this semester?

- YES**, I attended one or more FYE events.
- NO**, I did not attend any of FYE events.
- I didn't know** about FYE events!

Academic Support

14. This semester, did you use the support services of the Writing Center?

- YES**, I used this service.
- NO**, I haven't use this service yet.
- I didn't know** there is a Writing Center.

15. Have you used the tutoring services of the Learning Commons?

- YES**, I used this service.
- NO**, I have't used this service yet.
- I didn't know** there is a Learning Commons.

Student Support Offices

16. This semester, did you encounter any issues with the support offices below?

	YES, there were issues.	NO, they were great.	I did not contact this office.
ADVISING CENTER	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BURSAR	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
REGISTRAR	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FINANCIAL AID	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ITS HELP DESK	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Student Support: Issues Encountered

17. Did you have trouble **getting in contact** with the offices(s) below?

If no: please skip.

If yes: check the issues below.

	Appointments were not available for a week or more	Appointments were not available at times I could make	Other contact issue
ADVISING CENTER	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BURSAR	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
REGISTRAR	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
FINANCIAL AID	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ITS HELP DESK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please share details:

18. Were there issues in the **quality of service** you received?

If no: please skip.

If yes: check the issues below.

	Their response was not helpful	Their response was rude	I received incorrect information	Other issue
ADVISING CENTER	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
BURSAR	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
REGISTRAR	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
FINANCIAL AID	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ITS HELP DESK	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please share details:

Final Thoughts

19. What has been the best part of your first term at QC?

20. Is there anything you wish you had known, or been told about, at the start of the semester?

21. Will you be continuing at Queens College?

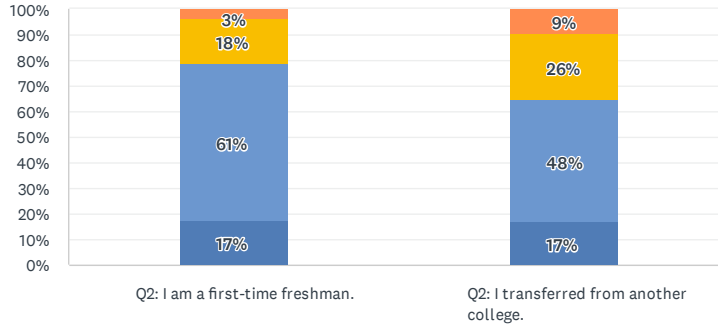
- Yes, I will be enrolled at QC next semester.
- No, I will not be returning to QC next semester.

If you will not be returning to QC next semester, please tell us why:

22. Is there anything else you'd like to say or share with us?

Q1 Overall, is your first term at QC meeting your expectations? (taking into account your social, academic, and campus life experiences so far)

Answered: 371 Skipped: 0

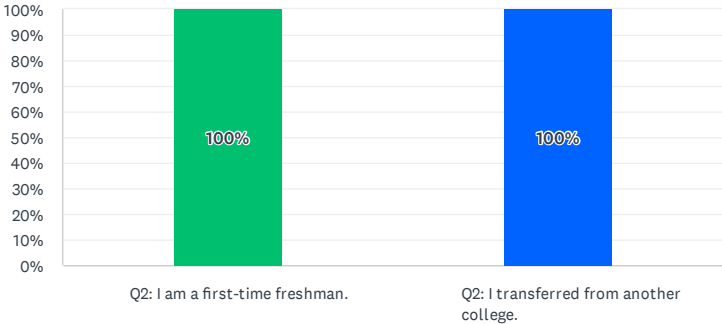


■ Exceeds my...
 ■ Meets my e...
 ■ Somewhat ...
 ■ Far below ...
 ■ N/A (I am n...

	EXCEEDS MY EXPECTATIONS	MEETS MY EXPECTATIONS	SOMEWHAT BELOW MY EXPECTATIONS	FAR BELOW MY EXPECTATIONS	N/A (I AM NOT A NEW QC STUDENT)	TOTAL
Q2: I am a first-time freshman.	17% 40	61% 141	18% 41	3% 8	0% 0	62% 230
Q2: I transferred from another college.	17% 24	48% 67	26% 37	9% 13	0% 0	38% 141
Total Respondents	64	208	78	21	0	371

Q2 Are you a new freshmen, or did you transfer from another college?

Answered: 371 Skipped: 0

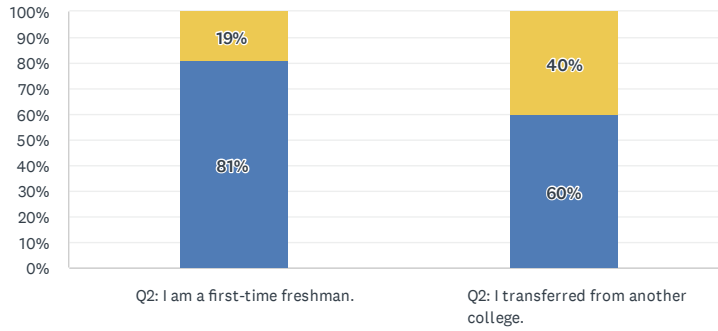


	I AM A FIRST-TIME FRESHMAN.	I TRANSFERRED FROM ANOTHER COLLEGE.	TOTAL
Q2: I am a first-time freshman.	100% 230	0% 0	62% 230
Q2: I transferred from another college.	0% 0	100% 141	38% 141
Total Respondents	230	141	371

Q3 Recalling your first few weeks at QC, are the following true or false?

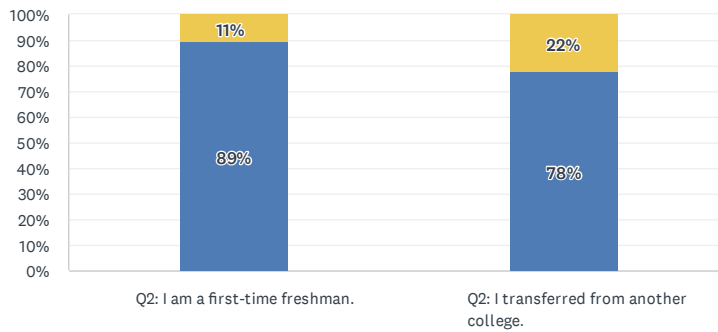
Answered: 369 Skipped: 2

I attended a 'New Student Orientation'.



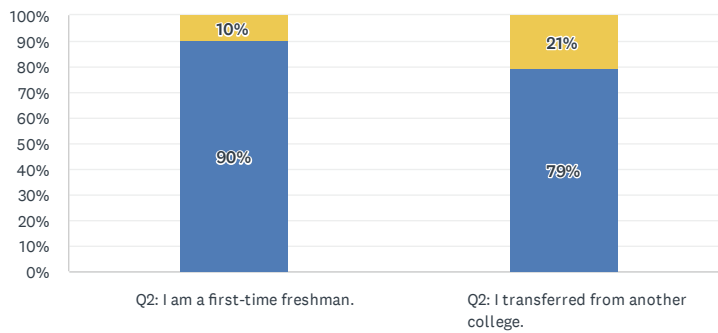
True False

I received guidance on various QC resources for new students.



True False

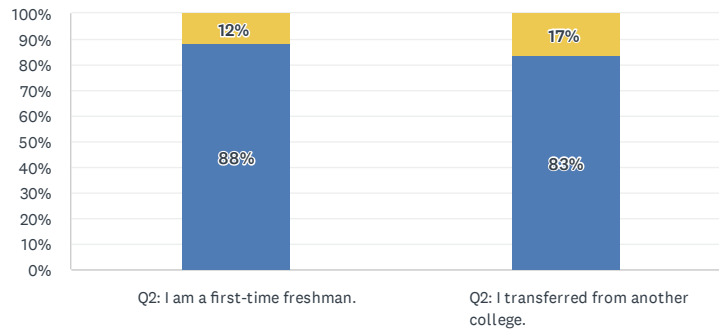
I received guidance on my general education (Pathways) requirements.



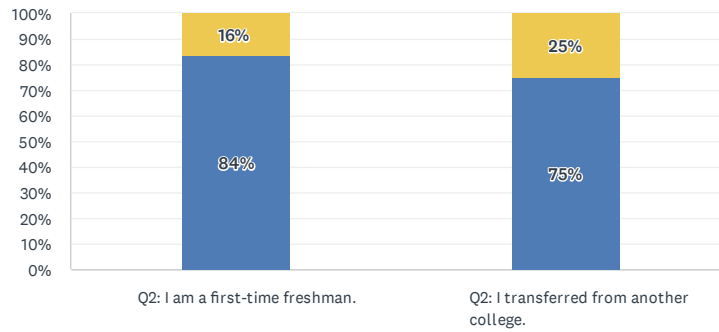
True False

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I had opportunities to attend events for new students.



As a new QC student, I felt well-supported here.



I attended a 'New Student Orientation'.

	TRUE	FALSE	TOTAL
Q2: I am a first-time freshman.	81% 183	19% 43	61% 226
Q2: I transferred from another college.	60% 84	40% 56	38% 140
I received guidance on various QC resources for new students.			
	TRUE	FALSE	TOTAL
Q2: I am a first-time freshman.	89% 200	11% 24	61% 224
Q2: I transferred from another college.	78% 108	22% 31	38% 139
I received guidance on my general education (Pathways) requirements.			
	TRUE	FALSE	TOTAL
Q2: I am a first-time freshman.	90% 204	10% 22	61% 226
Q2: I transferred from another college.	79% 112	21% 29	38% 141

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I had opportunities to attend events for new students.			
	TRUE	FALSE	TOTAL
Q2: I am a first-time freshman.	88% 200	12% 26	61% 226
Q2: I transferred from another college.	83% 116	17% 23	38% 139
As a new QC student, I felt well-supported here.			
	TRUE	FALSE	TOTAL
Q2: I am a first-time freshman.	84% 186	16% 36	60% 222
Q2: I transferred from another college.	75% 104	25% 34	37% 138

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Q4 What, if anything, would have helped you the most during your first weeks at QC?

Answered: 112 Skipped: 259

	WHAT, IF ANYTHING, WOULD HAVE HELPED YOU THE MOST DURING YOUR FIRST WEEKS AT QC?	TOTAL
Q2: I am a first-time freshman.		100% 53%
		59 59
Q2: I transferred from another college.		100% 47%
		53 53
Total Respondents	112	112

#	Q2: I AM A FIRST-TIME FRESHMAN.	DATE
1	I need mor ehlep with tech an online clases	12/16/2024 5:04 PM
2	Nothing	12/15/2024 11:03 AM
3	Academic Advising	12/14/2024 2:45 PM
4	finding class room	12/13/2024 8:56 PM
5	I dont know	12/13/2024 6:13 PM
6	N/A	12/13/2024 5:40 PM
7	Emails regarding everything about college.	12/13/2024 12:13 PM
8	Maybe like an online pamphlet or something just for like map guidance or information on where to get more information. But I'm sure that was on the website, I just would've liked an email or some pamphlet	12/13/2024 12:06 PM
9	I had fun and I believe more engagement with the staff would be good, Z	12/13/2024 11:50 AM
10	N/a	12/13/2024 11:49 AM
11	.	12/13/2024 10:10 AM
12	My one senior friend.	12/13/2024 10:07 AM
13	More online classes	12/13/2024 10:05 AM
14	Probably meeting with a mentor	12/13/2024 10:04 AM
15	Any source of help for navigating campus being that I couldn't attend the events to familiarize to the school, that would be fantastic.	12/9/2024 4:57 AM
16	Someone helping me be familiar with the new college cuny system	12/5/2024 9:40 PM
17	Having more opportunities to make friends and social events	12/4/2024 10:34 PM
18	it was mostly fine. The part that explains how to declare your degree is confusing.	12/4/2024 9:24 PM
19	Probably to talk to a 1 on 1 advisor / consoler	12/4/2024 6:18 PM
20	Nothing in particular. Everything went fairly smoothly.	12/4/2024 5:36 PM
21	Nothing	12/4/2024 5:10 PM
22	I think most of the first year workshops have helped me.	12/4/2024 4:31 PM
23	Orientation	12/4/2024 3:17 PM
24	How nice people are willing to help	12/4/2024 3:05 PM
25	Difficulty level of each class and how much writing each class requires	12/4/2024 1:12 PM
26	Being able to schedule classes with good professors	12/4/2024 12:32 PM
27	More information about how my tuition is being spent. Better more active academic advising	12/4/2024 12:18 PM
28	More clarity in how to register for classes, and a bit more outreach from advisors.	12/4/2024 12:04 PM
29	Having more opportunities to communicate with other students during my classes could have helped a lot, since it could have made for a more comfortable and welcoming experience in my classes. For my first semester, none of my classes involves any sort of communication with other students during class (group-work, peer discussions, etc)	11/30/2024 10:42 PM
30	I think everything went really good	11/28/2024 2:19 AM
31	organizations	11/27/2024 9:30 PM
32	Knowing your schedule	11/27/2024 12:32 PM
33	Honestly, it would be The Queens College Cross Country & Track Team, The Student Association, New York Public Interest Research Group and Professor [REDACTED]	11/27/2024 12:23 PM

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34	More guidance on how to make your schedule and clearer instructions on what classes you can and cant take.	11/27/2024 12:13 PM
35	N/A	11/20/2024 5:46 PM
36	My counselor	11/20/2024 2:57 PM
37	A more organized academic advisor would have made it easier to communicate questions and concerns	11/20/2024 1:12 PM
38	My professor helped my have a better understanding about QC.	11/20/2024 1:05 PM
39	As a disabled student, it felt as though some services were not accessible to me.	11/20/2024 12:37 PM
40	A proper guidance session, as to what to do a freshmen and future aspects like internships and steps to take in order to enjoy as well as do academically good	11/20/2024 12:25 PM
41	Noting	11/20/2024 12:23 PM
42	MORE MAP SIGNS AROUND CAMPUS.	11/20/2024 12:22 PM
43	not much	11/20/2024 12:20 PM
44	I understand I have to be more independent in college, but nobody once told me what I had to do in order to complete my first semester. I ended up being lost and had to rely on asking my peers about what to do in order to get by	11/20/2024 12:19 PM
45	I would have felt more supportive if the classes that are required or have a hand load of work weren't so stressful along with choosing majors.	11/20/2024 12:09 PM
46	I'm not sure	11/20/2024 12:06 PM
47	Better explanation about how the system of creating your schedule works	11/20/2024 12:03 PM
48	A personal person that was more interactive on campus as a guide	11/19/2024 11:09 AM
49	Knowing how to switch classes and knowing what exactly they are.	11/18/2024 8:52 PM
50	'	11/18/2024 8:10 PM
51	More events for students to meet new people	11/18/2024 7:16 PM
52	Personally I am a SEEK Student, but I think keeping SEEK registration open even during at least the 1st week of school would've been helpful to other students!	11/18/2024 6:18 PM
53	I feel like a better general idea of what was expected of me between semesters (applying for classes, etc.) would've been helpful, although this information was still accessible via NYE	11/18/2024 3:46 PM
54	If a counselor came into first year course and show how the general education works	11/18/2024 12:49 PM
55	N/A	11/18/2024 12:48 PM
56	Gssp department faculty helped me a lot especially and motivate me which appreciated me to do my best	11/18/2024 12:39 PM
57	Comprehensive website content	11/18/2024 12:19 PM
58	Something that would've helped me when I first went to Queens College is knowing about the accessibility when it comes to navigating to certain classes. I have gotten to know the campus prior to coming here, but the thing is though, not every building has braille signs which indicate room numbers. as someone who is completely blind, it is very useful for me to know where every single room number is located.	11/18/2024 12:12 PM
59	Virtual college orientation on zoom	11/18/2024 12:07 PM
#	Q2: I TRANSFERRED FROM ANOTHER COLLEGE.	DATE
1	ALL staff need to work on how to be more attentive and answer emails and phone calls from students who have questions and need answers especially the financial aid department.	12/22/2024 6:26 PM
2	Knowing the names and locations of buildings	12/20/2024 3:57 PM
3	The support and small events for all students. QC made me feel very welcomed and feel excited for what coming up next for the semester	12/17/2024 5:23 PM
4	My professors were patient. Ace was supportive and available. Resource from the school were always available.	12/16/2024 10:06 AM
5	The advising center and financial aid departments went above and beyond, answering questions when I couldn't get satisfying answers from the correct departments, and sending me to the right resources that could assist me.	12/15/2024 1:18 PM
6	I think the first semester helped me to get familiar with the setting. I will make more time to attend the campus activities in next semester.	12/13/2024 4:10 PM
7	Helpful people	12/13/2024 3:55 PM
8	Getting more comfortable with the transition the first week I was still adjusting I'm doing great now	12/13/2024 1:42 PM
9	The tutoring center	12/13/2024 1:12 PM
10	A guide or a better map, and not having to use my ID to get everywhere	12/13/2024 11:40 AM
11	The furniture in the common spaces of the Science Building are well past their usable lifetimes and the men's bathrooms, all of them, in that building as well as Kiely have an unbearable level of the scent of urine almost all of	12/13/2024 11:26 AM

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the time. The bathroom floors are so dirty that after I've visited the restroom I can smell the urine on the bottom of my shoes while I sit in class. They really need to be mopped more frequently during the daytime. The air handling system in Science building is filthy. If you look at the large intake vents in rooms like C205, you can easily see that they're caked with thick black fuzz which assuredly contains some level of mold. Shouldn't this be thoroughly cleaned annually? Why are there so many urinals in Kiely out of service all the time? If there won't be any paper towel in the bathrooms, ever, would it be possible to consider installing additional air dryers or rapid hand dryers so that there are two units in every restroom that is designed to accommodate more than one person at a time? Why does food service sell so many snacks that are mostly refined sugars? I wish there were more healthy snacks options. The clamshell salads and SU grill guys are great tho. Why does the vending service only stock water in plastic bottles in the machines? There are so many other options in glass, metal or paper. Again, with the healthy snacks, there ideally shouldn't be any plastic beverage bottles sold on campus for any reason. In summary, I just haven't found the actual facilities to be very comfortable or inviting. I prefer to spend as little time on campus as possible for this reason. I should make more of an effort to utilize the space in the library but I'm often eating or drinking beverages while I work so there's a bit of a conflict.

12	more online classes	12/13/2024 11:02 AM
13	Nothing particular	12/6/2024 8:15 PM
14	I really liked my first semester at QC. As a new student I felt there was many resources and a lot of help as I was learning to navigate the campus.	12/4/2024 9:17 PM
15	no idea	12/4/2024 5:08 PM
16	I need know about deeply everything before I came into QC for get interpreter important	12/4/2024 1:42 PM
17	Professor need to be more helpful and take care of their students	12/4/2024 1:35 PM
18	As an older student, everyone assumes you just know what to do when it comes to registering for classes which just isn't true.	12/4/2024 12:50 PM
19	When it comes to the Academic portion of the school . They need more staff to help with questions in bursar and financial aid . Spend many times going back and forth with a problem and no one would properly help me	12/4/2024 12:34 PM
20	Mostly just getting to know the place, talking to people. Slowly getting back into things	12/4/2024 12:33 PM
21	Actually being able to get disability services to help my semester	12/4/2024 12:32 PM
22	No advisor was available to assist with course selection, and although I enrolled in some, they informed me that I had already completed the course and that the department needed to review it.	12/3/2024 2:12 AM
23	Safety issue, I think, is because I had a back luck to meet bad guys	11/28/2024 10:46 AM
24	N/A	11/27/2024 9:49 PM
25	an advisor that wasnt also a student	11/22/2024 7:43 PM
26	More parking spots.	11/22/2024 2:35 PM
27	Due to several factors, including having to drop out of the college I originally intended to attend and where I had already started classes, I enrolled late at Queens College, which created numerous challenges. The Admissions Office staff were kind and helpful, but the CS department was uncooperative and ineffective. They repeatedly sent me back and forth across campus without resolving my issues, causing significant delays. When I informed the Admissions Office of this, they acknowledged how unreasonable the situation was and advised me to raise the matter with Student Affairs. When I did, Student Affairs acknowledged the department's poor reputation and were very supportive. It's concerning that the college is aware of these departmental issues yet hasn't taken action to address them. Because of the late enrollment, my DegreeWorks was not available, leaving me with ineffective advising. I had difficulty determining which credits transferred and which electives I was still missing. At Queens College, depending on your transfer situation, you may need to take additional courses to complete the College Option, which must be completed in QC residency. In my case, this meant taking an extra language class, a literature class, and an additional Writing-Intensive course to meet the Writing-Intensive Requirement, all in QC residency. Along this semester, I had the chance to speak with ACE advisors who explained that there were more efficient pathways, allowing me to simultaneously fulfill two requirements (Writing-Intensive and Literature). However, at this point, there is nothing to be done, and the delay in my graduation remains. As a CS major transfer student from LaGuardia Community College with an A.S. degree, it's frustrating that Queens College does not transfer my Data Structures course (CSCI 313), despite it being identical to Queens College course and a transfer from CUNY to CUNY. This policy not only delays graduation but also discourages students like me from transferring to Queens College. Several peers decided against transferring due to this issue. I strongly recommend reevaluating the transfer credit policy, particularly for courses as essential as Data Structures, to make Queens College a more transfer-friendly institution. This is especially important as Queens College continues its efforts to work hand-in-hand with LaGuardia Community College. I appreciate the opportunity to provide my opinion and hope that what I've shared is taken into consideration, with the goal of helping incoming freshmen and transfer students. Aside from these issues, Queens College has been a great experience.	11/22/2024 12:27 AM
28	Give advise on textbook purchasing. My English class had no instructor for over 1 week. But the bookstore had specific books listed and I purchased them only to not use them. Same for my Spanish class. Wasted money on ebooks , though I was being proactive by following what I saw on the bookstore website.	11/21/2024 9:32 PM
29	The problem is i have to go to work in the morning and i take evening classes. All the events workshops happen at 12:15 pm to 1 pm which is very inconvenient for a lot students who work in the morning and do evening classes. There should be one more evening slot for workshops so everyone gets a chance to participate and learn more.	11/20/2024 9:52 PM
30	My advisors and friends	11/20/2024 5:02 PM

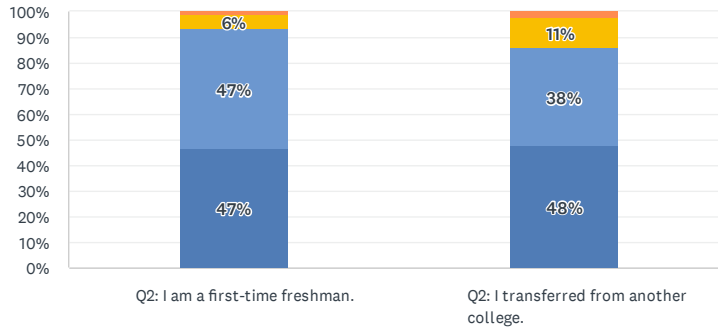
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31	I know this is a community college , but please work on giving students the college experience. The school staffs are not helpful at all. However this school offer the best teachers and programs.	11/20/2024 4:39 PM
32	Nothing in particular. I figured out the details that applied to me prior to transfer advisement session and confirmed any next steps during my transfer advisement session, before the semester began.	11/20/2024 3:52 PM
33	People that work in the school to respond to their emails when I email them. Do something about that. Also create more jobs for college students that don't have work study	11/20/2024 2:14 PM
34	Knowing the limited availability for virtual classes before registering at QC. Specifically for psych majors.	11/20/2024 1:08 PM
35	Nothing comes to mind as of now	11/20/2024 12:35 PM
36	so far its been a good expereince. My only issue is that for students like me that work during the day, its hard to get classes in the afternoon. This is not with been a new student, but in general. besides that its been a great experience	11/20/2024 11:09 AM
37	Nothing honestly I was mostly figuring everything out on my own.	11/19/2024 6:23 PM
38	Mentor	11/19/2024 3:19 PM
39	I work full time. Monday-Friday 9-5. Most experiences seemed geared toward full time day students. There were no events for full time working students. That includes advisement, financial aid information or information for new students. Campus is very dark after 5pm. It would be great if the lighting was improved. I participated in a research study after 5pm one evening. It was quite dark and lonely as I headed back to my car alone. A little scary actually.	11/18/2024 8:15 PM
40	I had difficulties with some professors	11/18/2024 2:08 PM
41	I'm not sure	11/18/2024 2:01 PM
42	People Professors Faculty	11/18/2024 1:55 PM
43	The first year office.	11/18/2024 1:43 PM
44	More events during first week of school	11/18/2024 1:39 PM
45	Knowing more about international students and how long the transfer process will be.	11/18/2024 12:56 PM
46	I think more communication from advisement/additional transfer meetings would be helpful. Reaching out can be difficult when having moved to a new area; it can be confusing trying to figure out which resources one needs and then finding them. I've also talked with multiple other students who have yet to be assigned an advisor despite being in a major program. I appreciate the respect of student autonomy but the volume of emails can be overwhelming and I feel some more guidance/direction would be helpful. In my experience, new student orientations tend to feel more like a tour that gives a brief glimpse of every part of campus; which is also overwhelming considering the volume of programs offered. This was also the case when I went to SUNY Buffalo and then SUNY Oswego. More of a focus on universally needed areas of campus would perhaps be more helpful than a tour of every single building.	11/18/2024 12:56 PM
47	Have a financial aid advisor. I just got one who told me : "You can do it by yourself "	11/18/2024 12:39 PM
48	What would have helped me during my first week at QC is to have my own academic advisor to check up on how I'm doing making sure im passing my courses as transfer student here at QC.	11/18/2024 12:37 PM
49	more academic support, student services should be more helpful with students who need accommodations	11/18/2024 12:36 PM
50	More clear advice from advisors about classes	11/18/2024 12:35 PM
51	Knowing the map or where to park	11/18/2024 12:34 PM
52	None	11/18/2024 12:34 PM
53	The LTT Murphy institute program has been incredibly Helpful thank you	11/18/2024 12:34 PM

Q5 Thinking about your experience so far, do you agree or disagree with the following?

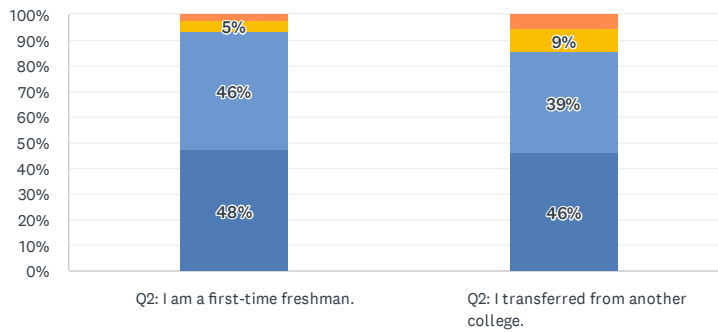
Answered: 332 Skipped: 39

Overall, my classes have a supportive learning environment.



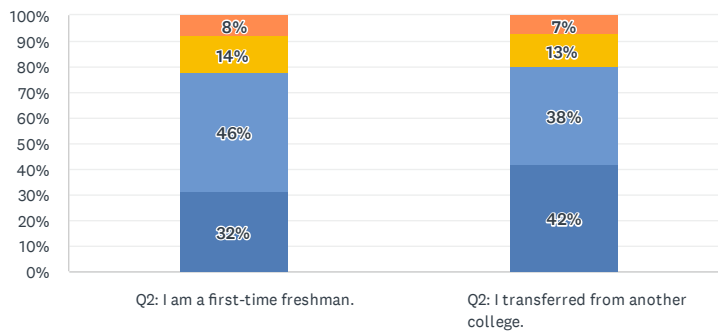
Strongly Ag... Somewhat ... Somewhat ... Strongly Di...

Overall, my instructors genuinely care about my success.



Strongly Ag... Somewhat ... Somewhat ... Strongly Di...

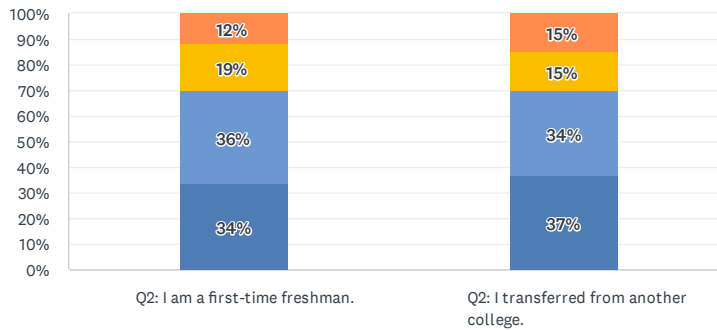
I worked together with other students in my classes.



Strongly Ag... Somewhat ... Somewhat ... Strongly Di...

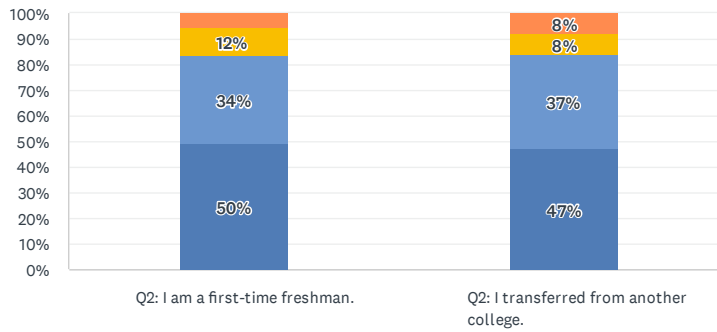
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I developed friendships with other QC students.



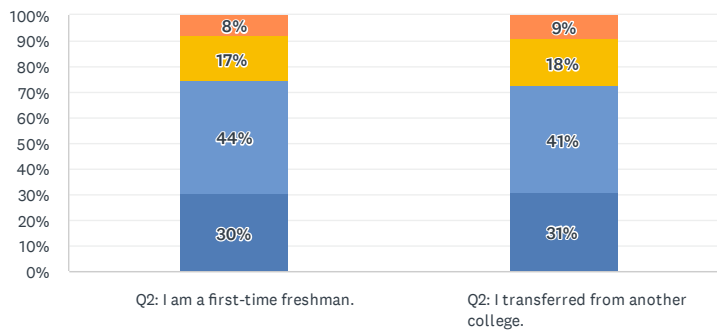
Strongly Ag... Somewhat ... Somewhat ... Strongly Di...

I had opportunities to attend student events on campus.



Strongly Ag... Somewhat ... Somewhat ... Strongly Di...

I feel a sense of community at QC.



Strongly Ag... Somewhat ... Somewhat ... Strongly Di...

Overall, my classes have a supportive learning environment.

	STRONGLY AGREE	SOMEWHAT AGREE	SOMEWHAT DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE
Q2: I am a first-time freshman.	47% 94	47% 93	6% 11	1% 2	60% 200	3.40
Q2: I transferred from another college.	48% 63	38% 50	11% 15	2% 3	39% 131	3.32

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Overall, my instructors genuinely care about my success.							
	STRONGLY AGREE	SOMEWHAT AGREE	SOMEWHAT DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE	
Q2: I am a first-time freshman.	48%	46%	5%	2%	60%		
	95	92	9	4	200		3.39
Q2: I transferred from another college.	46%	39%	9%	5%	40%		
	61	52	12	7	132		3.27
I worked together with other students in my classes.							
	STRONGLY AGREE	SOMEWHAT AGREE	SOMEWHAT DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE	
Q2: I am a first-time freshman.	32%	46%	14%	8%	60%		
	63	92	28	16	199		3.02
Q2: I transferred from another college.	42%	38%	13%	7%	39%		
	54	49	17	9	129		3.15
I developed friendships with other QC students.							
	STRONGLY AGREE	SOMEWHAT AGREE	SOMEWHAT DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE	
Q2: I am a first-time freshman.	34%	36%	19%	12%	60%		
	67	72	37	23	199		2.92
Q2: I transferred from another college.	37%	34%	15%	15%	39%		
	48	44	20	19	131		2.92
I had opportunities to attend student events on campus.							
	STRONGLY AGREE	SOMEWHAT AGREE	SOMEWHAT DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE	
Q2: I am a first-time freshman.	50%	34%	12%	5%	60%		
	99	68	23	10	200		3.28
Q2: I transferred from another college.	47%	37%	8%	8%	39%		
	62	48	11	10	131		3.24
I feel a sense of community at QC.							
	STRONGLY AGREE	SOMEWHAT AGREE	SOMEWHAT DISAGREE	STRONGLY DISAGREE	TOTAL	WEIGHTED AVERAGE	
Q2: I am a first-time freshman.	30%	44%	17%	8%	59%		
	60	87	34	16	197		2.97
Q2: I transferred from another college.	31%	41%	18%	9%	39%		
	41	54	24	12	131		2.95

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Q6 Do you have any suggestions for how QC can help students connect with one another?

Answered: 73 Skipped: 298

	DO YOU HAVE ANY SUGGESTIONS FOR HOW QC CAN HELP STUDENTS CONNECT WITH ONE ANOTHER?	TOTAL
Q2: I am a first-time freshman.	100%	53%
	39	39
Q2: I transferred from another college.	100%	47%
	34	34
Total Respondents	73	73

#	Q2: I AM A FIRST-TIME FRESHMAN.	DATE
1	No	12/16/2024 5:04 PM
2	No	12/15/2024 11:04 AM
3	If they works together in classroom	12/14/2024 2:46 PM
4	no suggestion	12/13/2024 8:57 PM
5	No	12/13/2024 6:14 PM
6	N/A	12/13/2024 5:41 PM
7	Maybe more events and gatherings like the carnival.	12/13/2024 11:51 AM
8	I think it would be better if the social events were better publicized and organized. Sometimes we don't even know social events are happening.	12/13/2024 10:47 AM
9	.	12/13/2024 10:11 AM
10	I think it's hard to get everyone on board with events especially trying to attend these events. but I think I'd be more likely to attend if someone suggested I go, so I'm saying spread the word, almost like a shoutout but in person	12/9/2024 5:06 AM
11	not really. its mostly the students that don't want to connect for one reason or another.	12/4/2024 9:25 PM
12	Do grouped projects or activities	12/4/2024 6:20 PM
13	Nothing at the moment.	12/4/2024 5:38 PM
14	Nope	12/4/2024 5:10 PM
15	nope	12/4/2024 3:05 PM
16	Be more competitive	12/4/2024 2:35 PM
17	Maybe if we knew who had similar majors so we can connect on our classes we plan on taking, kind of unsure	12/4/2024 1:14 PM
18	Better professors and better systems in some departments like the math department	12/4/2024 12:33 PM
19	More encouragement for group activities in classes	12/4/2024 12:06 PM
20	-	11/28/2024 2:20 AM
21	None	11/27/2024 9:30 PM
22	None tbh sorry	11/27/2024 12:33 PM
23	More group work opportunities	11/27/2024 12:14 PM
24	the seminar for time 2000 help me connect with other students in QC	11/23/2024 3:52 PM
25	More events, more ways to have students communicate with other classmates during class times.	11/20/2024 5:46 PM
26	Promote more interactions between students in their classes.	11/20/2024 1:07 PM
27	Attend the events offered to you.	11/20/2024 12:38 PM
28	No	11/20/2024 12:23 PM
29	yes	11/20/2024 12:20 PM
30	Honestly, no	11/20/2024 12:04 PM
31	Have more communication in classes, where students can interact.	11/19/2024 9:43 AM
32	Nope	11/18/2024 8:53 PM
33	Not currently!	11/18/2024 6:19 PM
34	A Hindu Student Association	11/18/2024 5:13 PM

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35	Perhaps a more consolidated, consistent, and up to date area where club information is listed? UKnighted seems to have lots of defunct clubs still listed, and many exist but lack information on meetings, general mission statements, etc. This makes it hard to determine which clubs to attend and which might resonate best with an individual to find their "community"	11/18/2024 1:13 PM
36	N/A	11/18/2024 12:49 PM
37	Try and find a way to connect kids who have similar commutes possibly	11/18/2024 12:23 PM
38	If at all possible, we can have time to meet new students or even current students during orientation.	11/18/2024 12:21 PM
39	Establishing more clubs such as a train club, a film studies club	11/18/2024 12:07 PM
#	Q2: I TRANSFERRED FROM ANOTHER COLLEGE.	DATE
1	No comment	12/17/2024 5:23 PM
2	No	12/16/2024 10:07 AM
3	If the Learning Commons/tutoring centers could be open to both walk-in hours, as well as appointed meeting times, giving an area where students could both sit and do their homework in a productive environment, as well as receive assistance when needed, it would make a huge difference in helping students feel united and involved even when they don't have time to socialize and are simply doing their work.	12/15/2024 1:21 PM
4	No	12/13/2024 3:55 PM
5	I love the fact that there is a lot of events on campus that's a good way to meet people	12/13/2024 1:43 PM
6	I know there were opportunities but I would see them in an email the day of	12/13/2024 11:41 AM
7	I couldn't really say. I came to QC for the Computer Science program but I'm afraid the community is not a good fit for me. Its disappointing but considering that I'm middle-aged and most of the students are half my age, I wasn't expecting much in the way of social interaction anyhow.	12/13/2024 11:29 AM
8	Maybe more social media presence of the clubs and events	12/4/2024 9:18 PM
9	no	12/4/2024 5:09 PM
10	Overall professor feel like they don't care	12/4/2024 1:36 PM
11	Not really. Once you're aged 24 and up, people automatically think you're still in school because you were too dumb to graduate and want nothing to do with you. Not really the school's fault, just a societal thing.	12/4/2024 12:52 PM
12	no suggestions	12/4/2024 12:33 PM
13	Hire someone who can assist lost students who are unsure about their course.	12/3/2024 2:15 AM
14	Please have more activities and safety support	11/28/2024 10:47 AM
15	N/A	11/27/2024 9:50 PM
16	Keep an open mind and don't be afraid to say hi!	11/22/2024 2:36 PM
17	I think the college is doing the best it can for students to engage in a safe and enjoyable way. There are many teams and event to join in on !	11/21/2024 9:33 PM
18	The problem is i have to go to work in the morning and i take evening classes. All the events workshops happen at 12:15 pm to 1 pm which is very inconvenient for a lot students who work in the morning and do evening classes. There should be one more evening slot for workshops so everyone gets a chance to participate and learn more.	11/20/2024 9:53 PM
19	clubs, I was not able to attend the club fair and missing it	11/20/2024 4:05 PM
20	Nothing comes to mind	11/20/2024 12:37 PM
21	More clubs and fun school activities for sure.	11/19/2024 6:24 PM
22	N/a	11/19/2024 3:20 PM
23	It would be nice if there were events for full time working students after 5pm. I have been using Zoom to meet with the different departments to get information...Academic advisement and financial aid.	11/18/2024 8:20 PM
24	more group work	11/18/2024 2:27 PM
25	I think it would be great to host more events on campus	11/18/2024 2:08 PM
26	More events.	11/18/2024 2:02 PM
27	More common areas with comfortable seating and snack options.	11/18/2024 1:41 PM
28	Make free hours in different days or give more opportunities of events and not only for some.	11/18/2024 12:58 PM
29	Most of the events I've received emails for have been rather large scale. This is great for some students but far from so for others. More visibility of niche events, clubs, etc might encourage students who dislike crowds to socially engage with new groups.	11/18/2024 12:58 PM
30	I feel like there should be more events on Tuesdays and Thursdays, I feel like there are so many events on Mondays and Wednesdays during free hour that I am unable to attend all the events that I want to.	11/18/2024 12:49 PM
31	I know that for the lack of staff, college can't do more. But college should review or have a chance to know who are the transfer students. Some of academic advisors don't help at all. They are like robots, don't feel anything for a	11/18/2024 12:43 PM

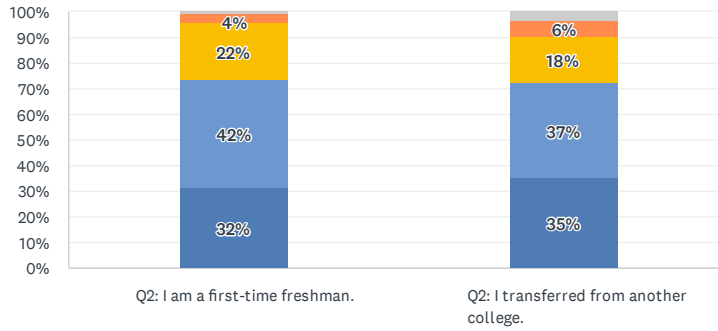
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	human being.	
32	No suggestions I have on students connecting with one another because we have study groups for courses we taking.	11/18/2024 12:39 PM
33	Im isolated and alone and Im too nervous to make friends, plus I feel trapped in the club Im in that I want to leave	11/18/2024 12:35 PM
34	None	11/18/2024 12:34 PM

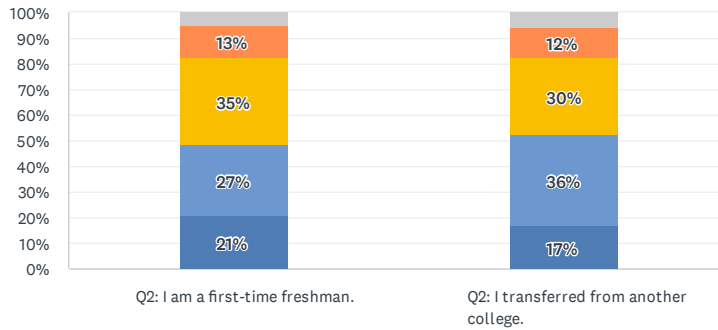
Q7 How would you rate your overall experience so far in each of the following areas?

Answered: 325 Skipped: 46

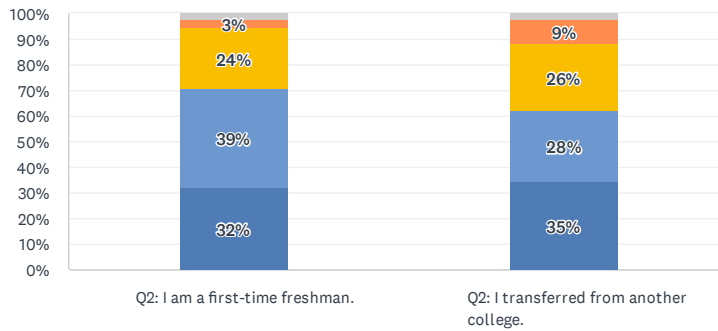
Academic experience (classes, professors)



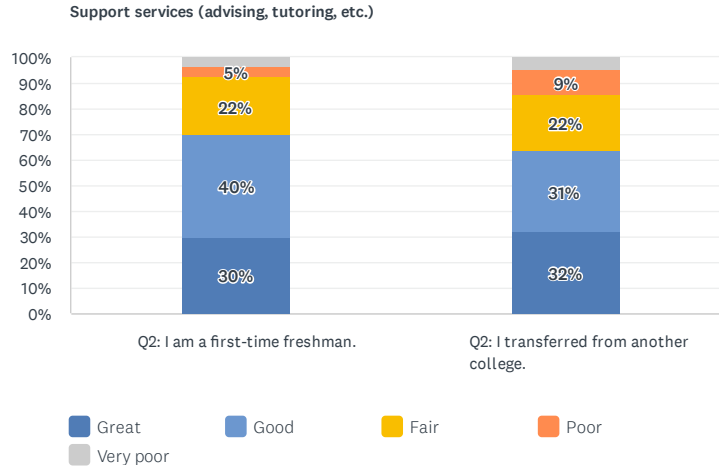
Social experience (friends, clubs, activities)



Campus atmosphere and community



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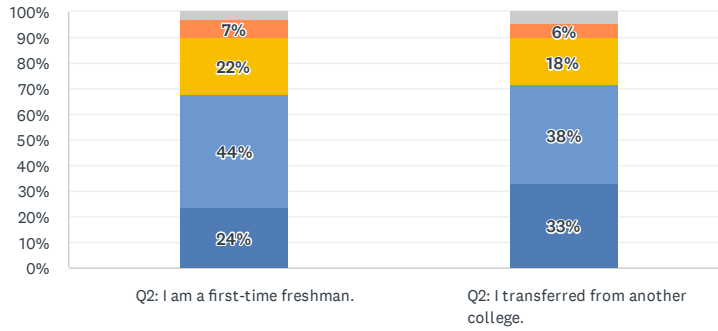


Academic experience (classes, professors)							
	GREAT	GOOD	FAIR	POOR	VERY POOR	TOTAL	WEIGHTED AVERAGE
Q2: I am a first-time freshman.	32% 63	42% 83	22% 44	4% 7	1% 1	61% 198	4.01
Q2: I transferred from another college.	35% 45	37% 47	18% 23	6% 8	3% 4	39% 127	3.95
Social experience (friends, clubs, activities)							
	GREAT	GOOD	FAIR	POOR	VERY POOR	TOTAL	WEIGHTED AVERAGE
Q2: I am a first-time freshman.	21% 41	27% 54	35% 68	13% 25	5% 9	61% 197	3.47
Q2: I transferred from another college.	17% 21	36% 45	30% 38	12% 15	6% 7	39% 126	3.46
Campus atmosphere and community							
	GREAT	GOOD	FAIR	POOR	VERY POOR	TOTAL	WEIGHTED AVERAGE
Q2: I am a first-time freshman.	32% 63	39% 77	24% 47	3% 6	2% 4	61% 197	3.96
Q2: I transferred from another college.	35% 44	28% 35	26% 33	9% 12	2% 3	39% 127	3.83
Support services (advising, tutoring, etc.)							
	GREAT	GOOD	FAIR	POOR	VERY POOR	TOTAL	WEIGHTED AVERAGE
Q2: I am a first-time freshman.	30% 59	40% 79	22% 44	5% 9	3% 6	61% 197	3.89
Q2: I transferred from another college.	32% 41	31% 40	22% 28	9% 12	5% 6	39% 127	3.77

Q8 How easy has it been to get the information you need on...

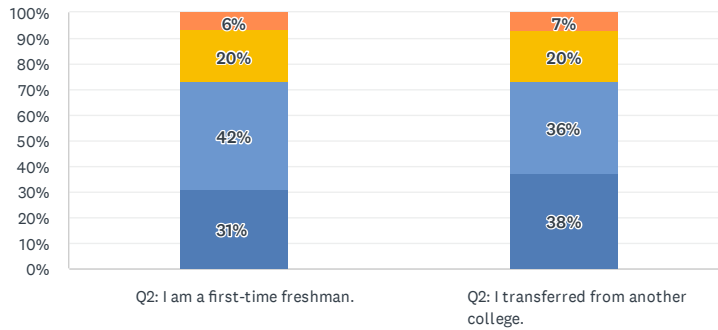
Answered: 313 Skipped: 58

Tuition and fees



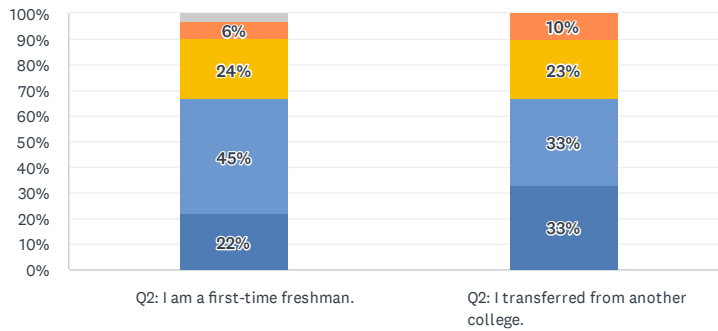
Very easy Somewhat ... Somewhat ... Very difficult
N/A

Enrolling in classes



Very easy Somewhat ... Somewhat ... Very difficult
N/A

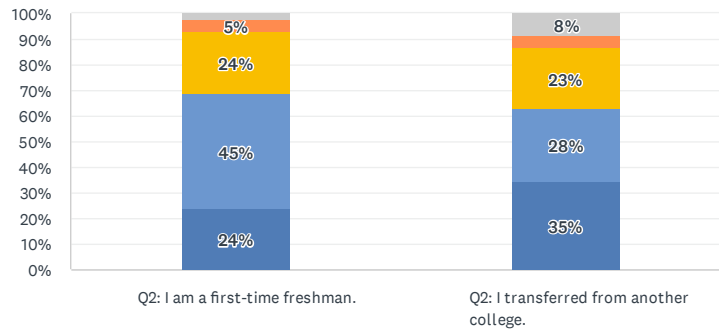
Program/Major requirements



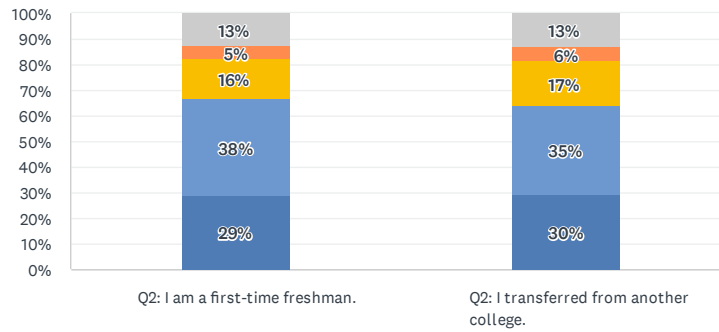
Very easy Somewhat ... Somewhat ... Very difficult
N/A

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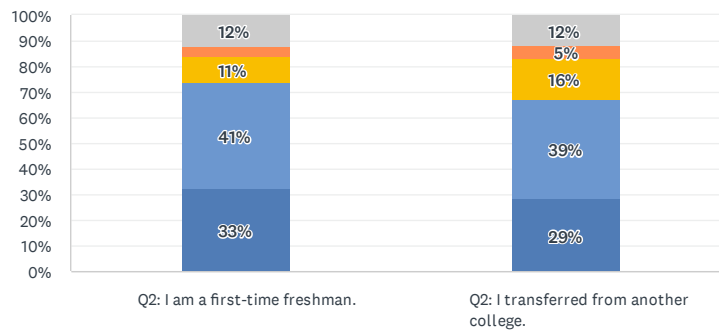
CUNY Pathways requirements



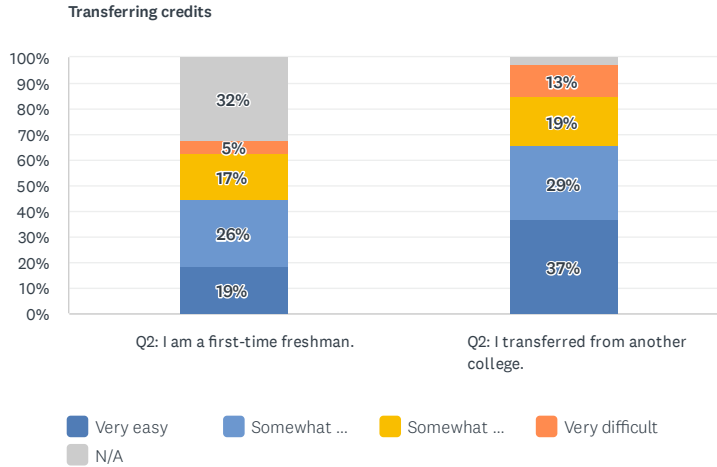
Student events / clubs



Academic support / tutoring



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Tuition and fees							
	VERY EASY	SOMEWHAT EASY	SOMEWHAT DIFFICULT	VERY DIFFICULT	N/A	TOTAL	WEIGHTED AVERAGE
Q2: I am a first-time freshman.	24% 46	44% 85	22% 43	7% 14	3% 5	62% 193	2.87
Q2: I transferred from another college.	33% 40	38% 46	18% 22	6% 7	4% 5	38% 120	3.03
Enrolling in classes							
	VERY EASY	SOMEWHAT EASY	SOMEWHAT DIFFICULT	VERY DIFFICULT	N/A	TOTAL	WEIGHTED AVERAGE
Q2: I am a first-time freshman.	31% 59	42% 81	20% 39	6% 12	0% 0	61% 191	2.98
Q2: I transferred from another college.	38% 45	36% 43	20% 24	7% 8	0% 0	38% 120	3.04
Program/Major requirements							
	VERY EASY	SOMEWHAT EASY	SOMEWHAT DIFFICULT	VERY DIFFICULT	N/A	TOTAL	WEIGHTED AVERAGE
Q2: I am a first-time freshman.	22% 42	45% 86	24% 45	6% 12	3% 6	61% 191	2.85
Q2: I transferred from another college.	33% 40	33% 40	23% 28	10% 12	0% 0	38% 120	2.90
CUNY Pathways requirements							
	VERY EASY	SOMEWHAT EASY	SOMEWHAT DIFFICULT	VERY DIFFICULT	N/A	TOTAL	WEIGHTED AVERAGE
Q2: I am a first-time freshman.	24% 46	45% 85	24% 46	5% 9	2% 4	61% 190	2.90
Q2: I transferred from another college.	35% 42	28% 34	23% 28	5% 6	8% 10	38% 120	3.02
Student events / clubs							
	VERY EASY	SOMEWHAT EASY	SOMEWHAT DIFFICULT	VERY DIFFICULT	N/A	TOTAL	WEIGHTED AVERAGE
Q2: I am a first-time freshman.	29% 55	38% 73	16% 30	5% 9	13% 24	61% 191	3.04
Q2: I transferred from another college.	30% 35	35% 41	17% 20	6% 7	13% 15	38% 118	3.01

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Academic support / tutoring							
	VERY EASY	SOMEWHAT EASY	SOMEWHAT DIFFICULT	VERY DIFFICULT	N/A	TOTAL	WEIGHTED AVERAGE
Q2: I am a first-time freshman.	33% 62	41% 78	11% 20	4% 7	12% 23	61% 190	3.17
Q2: I transferred from another college.	29% 34	39% 46	16% 19	5% 6	12% 14	38% 119	3.03
Transferring credits							
	VERY EASY	SOMEWHAT EASY	SOMEWHAT DIFFICULT	VERY DIFFICULT	N/A	TOTAL	WEIGHTED AVERAGE
Q2: I am a first-time freshman.	19% 35	26% 50	17% 33	5% 10	32% 61	60% 189	2.86
Q2: I transferred from another college.	37% 44	29% 34	19% 23	13% 15	3% 3	38% 119	2.92

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Q9 If you faced difficulty finding information you need, please provide specific details below so that we can fix the issue:

Answered: 58 Skipped: 313

	IF YOU FACED DIFFICULTY FINDING INFORMATION YOU NEED, PLEASE PROVIDE SPECIFIC DETAILS BELOW SO THAT WE CAN FIX THE ISSUE:	TOTAL
Q2: I am a first-time freshman.		100% 33 57% 33
Q2: I transferred from another college.		100% 25 43% 25
Total Respondents	58	58

#	Q2: I AM A FIRST-TIME FRESHMAN.	DATE
1	No	12/16/2024 5:05 PM
2	No	12/15/2024 11:05 AM
3	Cuny pathway requirement Major requirements	12/13/2024 6:17 PM
4	I found difficulty sometimes in setting meetings with the advising.	12/13/2024 11:52 AM
5	The registration process is a bit confusing, especially since you need approval before you can apply for any of your major courses. It is much better when the official Academic Advisors assist. The student advisors appear to be as confused as I am.	12/13/2024 10:51 AM
6	.	12/13/2024 10:13 AM
7	I didn't find it difficult	12/13/2024 10:05 AM
8	I tried but it's more so scheduling and where, but reaching out to me hasn't been an issue	12/9/2024 5:15 AM
9	Sometimes I struggled with figuring out how to navigate finding specific courses.	12/4/2024 5:42 PM
10	The clubs page doesn't really include a lot of information on where or when the clubs meet	12/4/2024 3:18 PM
11	nope	12/4/2024 3:06 PM
12	Difficulty see if my credits transfer to the schools I'm applying to	12/4/2024 2:36 PM
13	Sociology 101 tutor didn't know the subject and couldn't explain anything	12/4/2024 1:40 PM
14	No	12/4/2024 12:36 PM
15	Communication with professors can be very difficult and some will be inconsistent in their response to requests.	12/4/2024 12:09 PM
16	Information about health majors like Nursing	11/28/2024 2:30 AM
17	-	11/28/2024 2:22 AM
18	Some take very long to reply	11/27/2024 7:03 PM
19	Have been back and forth after signing a contract for excelsior scholarship and still have not received aid or refund. And everytime I do what they ask or if I have a question they don't have time to communicate for another 3-4 weeks later making me miss due dates.	11/27/2024 12:32 PM
20	I asked for help getting pre-health requirements and my email went unnoticed	11/22/2024 7:50 PM
21	I transferred over credits from a different college I have done during my HS years. I had to physically go in person for them to look it over because I haven't heard back after it was sent 2-3 weeks prior.	11/20/2024 5:49 PM
22	What are my international transfer credits worth?	11/20/2024 4:35 PM
23	Professors, support systems being rude, mental health not being good as a freshman and	11/20/2024 12:20 PM
24	N/A	11/20/2024 12:11 PM
25	Why is nobody knows is classes can overlap in degree work?	11/20/2024 12:05 PM
26	No difficulties	11/20/2024 12:03 PM
27	I can't find the person who can help me to answer some questions that I have. I went to advising center and they told me that there's no people there and they can't help me.	11/19/2024 9:45 AM
28	Be more hands on when helping people who want to transfer. Some of your guidance counselors just point students to the required classes worksheet, which is no help at all	11/18/2024 7:19 PM
29	I don't know how to include AP Class credits as I've received college credit for 1 of my AP courses.	11/18/2024 7:03 PM
30	Nobody is qualified to speak on financial aid. I am still struggling to get aid because people either did not know or	11/18/2024 5:16 PM

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	gave me the wrong advice. I have been turned away a few times from FinAid as well.	
31	It was difficult to find advising to enroll in classes. In Navigate it asks what type of meeting you would like to schedule but I didn't know what each term meant. Also some advisors for certain majors don't have very reachable hours as their advising times are during class times.	11/18/2024 3:09 PM
32	The difficulty I was facing is having to make sure I have a way of paying my bills with a scholarship or loans.	11/18/2024 12:35 PM
33	Club day was way too crowded and should be more spread out with bigger signs so people could actually see the clubs from afar	11/18/2024 12:25 PM
#	Q2: I TRANSFERRED FROM ANOTHER COLLEGE.	DATE
1	financial aid department didn't really help at all this semester.	12/22/2024 6:29 PM
2	I wasn't aware that some of my credits wouldn't be accepted. And clubs were hard to find information on.	12/15/2024 4:06 PM
3	N/A	12/13/2024 4:11 PM
4	Transfer credits were really difficult and they did not give me credits for classes I already attended	12/13/2024 3:57 PM
5	Winter session, emailing financial aid and the never answered	12/13/2024 11:44 AM
6	no	12/4/2024 5:11 PM
7	I feel like issues with my first cuny about FAFSA.	12/4/2024 1:46 PM
8	At my old school, everyone had an academic advisor that you had to meet with before registering, for some reason this school doesn't have that. I'm not saying it should be mandatory but it would be helpful because im trying to do my undergrad and masters at the same time and it's difficult to find help for that.	12/4/2024 12:55 PM
9	The first advisor I had was no help	12/4/2024 12:36 PM
10	I haven't faced any difficulty in finding information	12/4/2024 12:35 PM
11	When I was enrolling in my first semester at QC, I had no guidance on which courses or classes to take, and I was unaware of which credits from my previous college would transfer. Now, as I try to register for my Spring 2025 classes, I feel completely lost. I strongly encourage the college to hire staff dedicated to helping students navigate this process. Unfortunately, even the Academic Advisors are unable to provide clear guidance—they keep redirecting students to different departments, which in turn send you elsewhere, creating a frustrating loop. This lack of support is truly disappointing.	12/3/2024 2:23 AM
12	I hope there has some clubs available, I could not find this community in mail and the other place	11/28/2024 10:49 AM
13	N/A	11/27/2024 9:51 PM
14	It was hard to get an appointment with an advisor, as well as the website is not very easy to access the information regarding appointments. the link takes you to a website that then takes you to a PDF and you can only make an appointment on the app. there is no option for you to make any appointments on the website. Overall the website is confusing and there are too many points of contact in order to get the information needed which makes it frustrating. The dropdown menus for making appointments are confusing on the app, there needs to be better clarification. The website should be updated, it doesn't feel very user friendly. The user experience needs to be re-evaluated.	11/25/2024 1:50 PM
15	Because of the late enrollment, my DegreeWorks was not available, leaving me with ineffective advising. I had difficulty determining which credits transferred and which electives I was still missing. At Queens College, depending on your transfer situation, you may need to take additional courses to complete the College Option, which must be completed in QC residency. In my case, this meant taking an extra language class, a literature class, and an additional Writing-Intensive course to meet the Writing-Intensive Requirement, all in QC residency. Along this semester, I had the chance to speak with ACE advisors who explained that there were more efficient pathways, allowing me to simultaneously fulfill two requirements (Writing-Intensive and Literature). However, at this point, there is nothing to be done.	11/22/2024 12:32 AM
16	The financial aid office doesn't respond back fast enough when I need them to	11/20/2024 2:16 PM
17	I have been an employee of the NY State court system for 19 years. I am a Peace Officer. I would like to get credit for my training as a NY State Court Officer. How would I go about obtaining those credits and applying them to my Degree requirements?	11/18/2024 8:27 PM
18	I can't find an appointment with me advisor	11/18/2024 2:10 PM
19	Finding specific information can sometimes be tricky due to the sheer level of content to navigate across various accounts and websites. Based on the several colleges I've attended, this seems to be an incredibly common issue within academia. Brightspace has been a welcome change but continued streamlining of campus digital resources would be incredibly helpful.	11/18/2024 1:04 PM
20	I couldn't figure out how to declare my major or how to transfer my credits from my other school. It was very hard to understand what classes I need to take and the requirements.	11/18/2024 1:01 PM
21	I have had an issue with my transferring credits so I was forced to retake a class. I would like to see a more efficient transfer credit department	11/18/2024 12:51 PM
22	Hire people who really cares about others.	11/18/2024 12:46 PM
23	It was unclear when I would be able to sign up for classes, it's also frustrating that we don't have assigned advisors to talk to about questions. Having to create a help ticket with IT is also very annoying when my issues have nothing to do with IT. I wish there was a better way to ask simple questions.	11/18/2024 12:40 PM

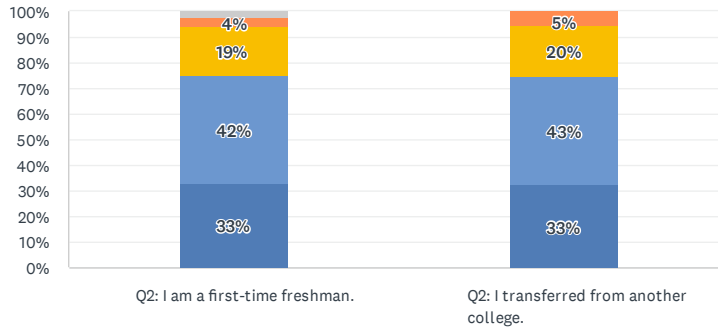
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24	I would like more credits transfered	11/18/2024 12:36 PM
25	None	11/18/2024 12:35 PM

Q10 Earlier this semester, when you were learning how to navigate the campus, how easy was it to find...

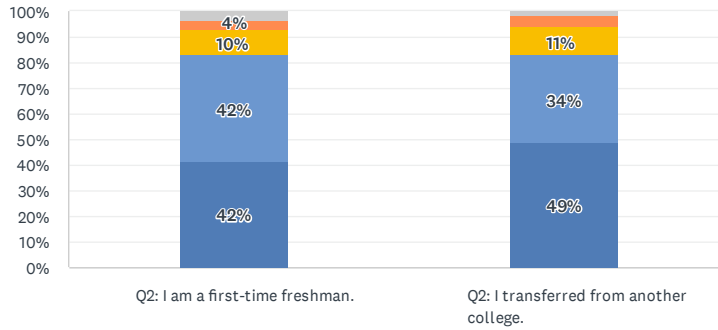
Answered: 311 Skipped: 60

Your classrooms



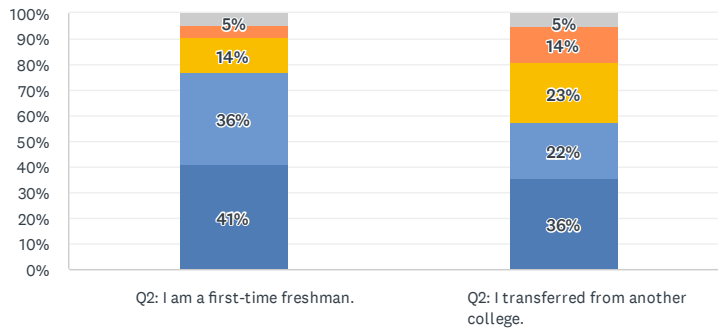
Very easy Somewhat ... Somewhat ... Very difficult N/A

Bathrooms



Very easy Somewhat ... Somewhat ... Very difficult N/A

Quiet study spaces



Very easy Somewhat ... Somewhat ... Very difficult N/A

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Your classrooms							
	VERY EASY	SOMEWHAT EASY	SOMEWHAT DIFFICULT	VERY DIFFICULT	N/A	TOTAL	WEIGHTED AVERAGE
Q2: I am a first-time freshman.	33% 63	42% 81	19% 36	4% 7	2% 4	61% 191	3.07
Q2: I transferred from another college.	33% 39	43% 51	20% 24	5% 6	0% 0	39% 120	3.02
Bathrooms							
	VERY EASY	SOMEWHAT EASY	SOMEWHAT DIFFICULT	VERY DIFFICULT	N/A	TOTAL	WEIGHTED AVERAGE
Q2: I am a first-time freshman.	42% 79	42% 79	10% 19	3% 6	4% 7	61% 190	3.26
Q2: I transferred from another college.	49% 58	34% 41	11% 13	4% 5	2% 2	38% 119	3.30
Quiet study spaces							
	VERY EASY	SOMEWHAT EASY	SOMEWHAT DIFFICULT	VERY DIFFICULT	N/A	TOTAL	WEIGHTED AVERAGE
Q2: I am a first-time freshman.	41% 78	36% 69	14% 26	5% 9	5% 9	61% 191	3.19
Q2: I transferred from another college.	36% 43	22% 26	23% 28	14% 17	5% 6	39% 120	2.83
		Q2: I AM A FIRST-TIME FRESHMAN.	Q2: I TRANSFERRED FROM ANOTHER COLLEGE.			TOTAL	
Optional: What buildings, rooms, or spaces were hard to find?			35			28	63

#	Q2: I AM A FIRST-TIME FRESHMAN.	DATE
1	Queens Hall	12/18/2024 10:13 AM
2	No	12/16/2024 5:05 PM
3	Queens hall is kind of hard to see for a first timer looking on the map	12/13/2024 12:08 PM
4	Bathrooms were everywhere but the doors 😞. Why are there gaps in the doors.	12/13/2024 12:04 PM
5	The music hall library but these places were promoted by qc's account so I found out about them.	12/13/2024 11:52 AM
6	Some of the buildings are hard to find and it is dangerous at night because there seems to be no campus security during the day or night.	12/13/2024 10:51 AM
7	.	12/13/2024 10:13 AM
8	Klapper and Science Building	12/13/2024 10:10 AM
9	Rosenthal room 130, the room downstairs after the entrance, it took me some time to find and not even people at the library knew exactly where either	12/9/2024 5:15 AM
10	The science building due to all the different rooms and separated by letter sections	12/4/2024 10:37 PM
11	queens hall needs to be made more obvious on the map	12/4/2024 9:26 PM
12	I was strictly online, so this does not apply to me.	12/4/2024 5:42 PM
13	Hard to find spaces to be able to be by yourself and study especially in the library, and finding some buildings were hard at first since I did not know the campus landscape and it's very big	12/4/2024 1:16 PM
14	Comfy study places	12/4/2024 12:36 PM
15	I haven't found them yet	12/4/2024 12:09 PM
16	Quiet study spaces that were not crowded.	12/1/2024 7:33 PM
17	Kiely hall, ScienceB- C205	11/28/2024 2:30 AM
18	-	11/28/2024 2:22 AM
19	Queens hall	11/27/2024 12:17 PM
20	Kiely Hall is confusing	11/22/2024 7:50 PM
21	Mostly the bathrooms, the signs for certain numbered classrooms should be put easier.	11/20/2024 5:49 PM
22	Room in Powdermakers hall	11/20/2024 2:12 PM

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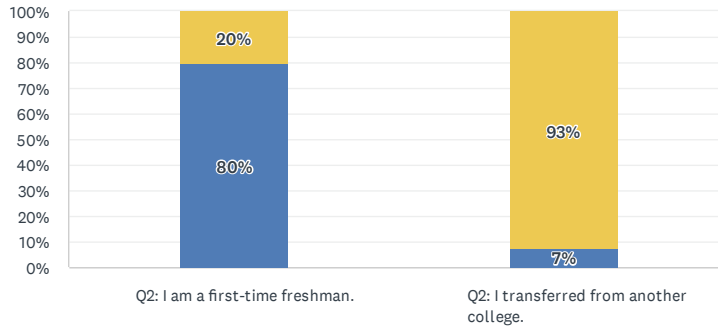
23	Nothing was hard to find.	11/20/2024 1:12 PM
24	Queens Hall.	11/20/2024 12:24 PM
25	Spaces and bathrooms	11/20/2024 12:20 PM
26	None	11/20/2024 12:05 PM
27	None	11/20/2024 12:03 PM
28	Study spaces. Sometimes the library is full and other places are too noisy	11/18/2024 7:19 PM
29	Some classrooms in Rosenthal Library	11/18/2024 7:03 PM
30	My Global Lit class was abruptly changed from Queens Hall to Kiely Hall and I didn't get an email till the class was halfway through. It's hard to find quiet study spaces. I am fortunate enough to be in a program with a designated study space, but for other students looking for a place other than the library (to be closer to the main exit), it's a nightmare.	11/18/2024 5:16 PM
31	Honors Hall was a bit difficult to find	11/18/2024 3:09 PM
32	I- building	11/18/2024 12:51 PM
33	Honors hall	11/18/2024 12:35 PM
34	Klapper hall 3rd floor Honors Hall	11/18/2024 12:25 PM
35	SB lab rooms	11/18/2024 12:20 PM
#	Q2: I TRANSFERRED FROM ANOTHER COLLEGE.	DATE
1	quiet study spaces and cafe	12/22/2024 6:29 PM
2	The science building and it took me a while to find the computer lab.	12/15/2024 4:06 PM
3	Finding good study spaces were difficult to find in most buildings, especially in Kielly.	12/15/2024 1:23 PM
4	None	12/13/2024 4:11 PM
5	No	12/13/2024 3:57 PM
6	I have 2 classes in powdermaker which made it easier to find so that was good to have for my first semester	12/13/2024 1:47 PM
7	Study spaces are hard too many "fun" places	12/13/2024 11:44 AM
8	bathroom in the science building	12/13/2024 11:24 AM
9	Department where to get the cuny Id	12/6/2024 8:20 PM
10	I have hard to find to building	12/4/2024 1:46 PM
11	The Rathaus Hall at first but then I had someone show me where it is Otherwise, everything was easy to find	12/4/2024 12:35 PM
12	Library, I hope the library has the appointment that can allow student order to have group chat and independent study	11/28/2024 10:49 AM
13	Queens Hall was hard to find even with the map on my phone since it was so far lol	11/22/2024 2:38 PM
14	Female bathrooms in Kiely Hall	11/20/2024 5:04 PM
15	Science lab in science building	11/20/2024 3:48 PM
16	theres not alot of indoor spaces to study and do work , so if the library is full you are out of luck	11/20/2024 12:16 PM
17	I did not know where the machines were for snacks and water in Powdermaker hall. Someone sent me an email and they told me to look near the entrances and exits. The semester is almost over, but, I found the water and snack machines! I am totally bummed that I can't get a hot cup of tea or coffee on the weekend when I come to school. I am there for 4 hours. Why is there no hot food or even just a hot coffee and tea station anywhere on campus??? At least I do not know of any....	11/18/2024 8:27 PM
18	The quiet floors in the library always have people talking :(11/18/2024 3:35 PM
19	The queens hall	11/18/2024 2:10 PM
20	Besides the library, I don't know of any other quiet study spaces.	11/18/2024 1:43 PM
21	Outside of the library, it has been quite difficult to find a space to do my work. Especially in regards to group studying or zoom classes. Many students, myself included, have too far of a commute to do zoom courses at home and then return to campus for remaining in-person courses. The library quiet floors are great for quiet studying but in cases where speaking is required, it is incredibly difficult to find a reasonably quiet space that still allows for conversational volume.	11/18/2024 1:04 PM
22	The study rooms in the library, I needed a quiet room but couldn't find one easily. Besides, all of the room were full either by people sleeping, eating, couples, people just laughing and sitting there.	11/18/2024 1:01 PM
23	The rooms in Powdermaker Hall are somewhat difficult to find.	11/18/2024 12:57 PM
24	The I-Building and LeFrak Concert Hall.	11/18/2024 12:51 PM
25	study area in klapper hall	11/18/2024 12:50 PM

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26	I building for my Qcard and Quad	11/18/2024 12:42 PM
27	Science building confuses me	11/18/2024 12:36 PM
28	No	11/18/2024 12:35 PM

Q11 Are you currently taking ENGL 110 (College Writing 1)?

Answered: 314 Skipped: 57

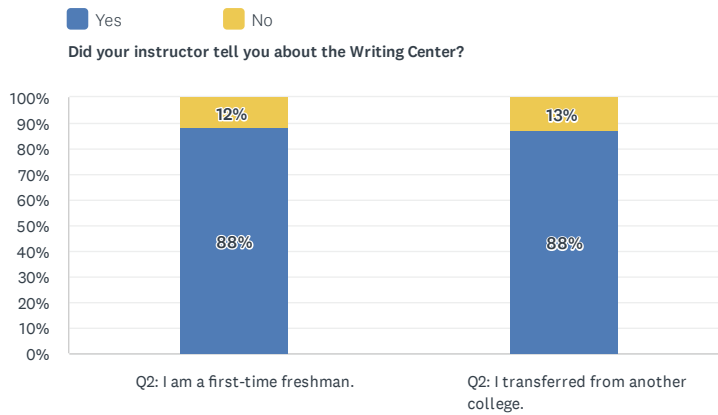
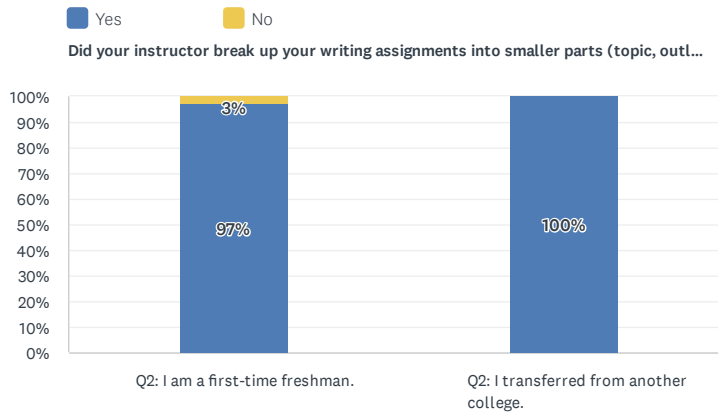
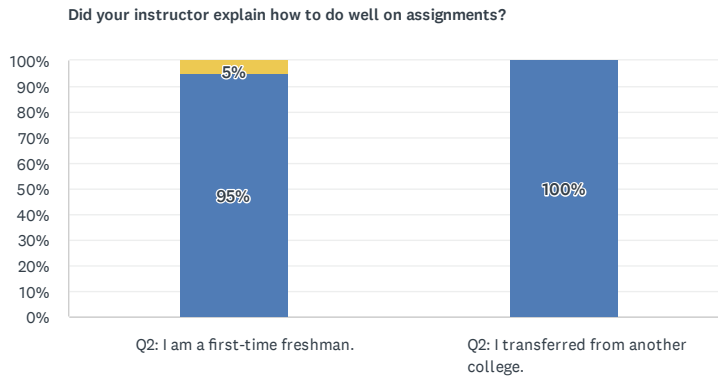


■ Yes, I am ta...
 ■ No, I am no...

	YES, I AM TAKING ENGL 110.	NO, I AM NOT IN ENGL 110.	TOTAL
Q2: I am a first-time freshman.	80% 154	20% 39	61% 193
Q2: I transferred from another college.	7% 9	93% 112	39% 121
Total Respondents	163	151	314

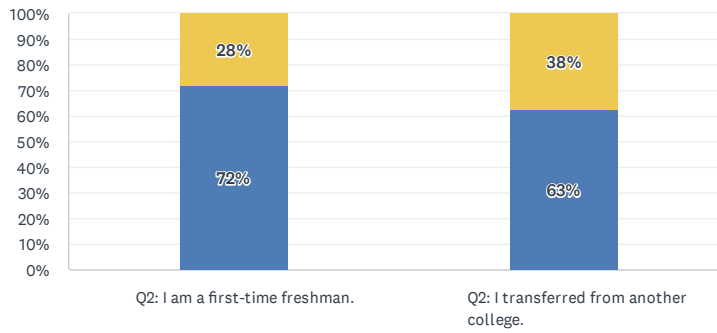
Q12 Thinking about your ENGL 110 class, please answer the questions below:

Answered: 156 Skipped: 215

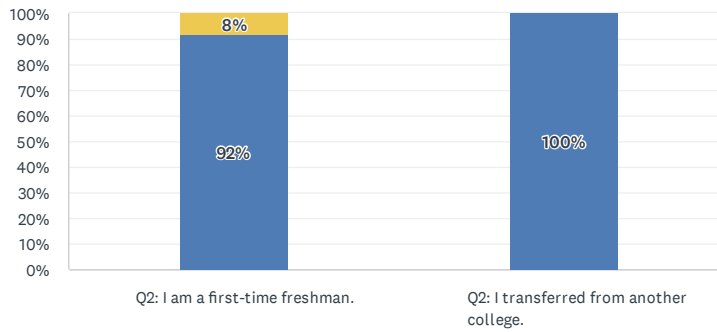


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Did your instructor tell you about FYE workshops for new students?



■ Yes ■ No
 Are you satisfied with your performance in ENGL 110?



■ Yes ■ No

Did your instructor explain how to do well on assignments?			
	YES	NO	TOTAL
Q2: I am a first-time freshman.	95% 140	5% 7	94% 147
Q2: I transferred from another college.	100% 8	0% 0	5% 8
Did your instructor break up your writing assignments into smaller parts (topic, outline, first draft, etc.)?			
	YES	NO	TOTAL
Q2: I am a first-time freshman.	97% 143	3% 4	94% 147
Q2: I transferred from another college.	100% 8	0% 0	5% 8
Did your instructor tell you about the Writing Center?			
	YES	NO	TOTAL
Q2: I am a first-time freshman.	88% 130	12% 17	94% 147
Q2: I transferred from another college.	88% 7	13% 1	5% 8

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Did your instructor tell you about FYE workshops for new students?			
	YES	NO	TOTAL
Q2: I am a first-time freshman.	72% 106	28% 41	94% 147
Q2: I transferred from another college.	63% 5	38% 3	5% 8
Are you satisfied with your performance in ENGL 110?			
	YES	NO	TOTAL
Q2: I am a first-time freshman.	92% 136	8% 12	95% 148
Q2: I transferred from another college.	100% 8	0% 0	5% 8
	Q2: I AM A FIRST-TIME FRESHMAN.	Q2: I TRANSFERRED FROM ANOTHER COLLEGE.	TOTAL
What challenges, if any, have you faced in succeeding in this course?	25	3	28

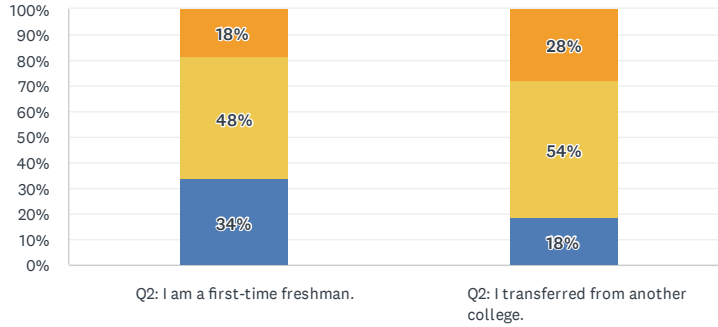
#	Q2: I AM A FIRST-TIME FRESHMAN.	DATE
1	Writing types of essays that I never wrote before	12/15/2024 11:06 AM
2	Yes, I faced something difficult in this course assignments because the college English class assignments is difficult from school class assignments.	12/14/2024 2:52 PM
3	I want to take the course again because I did not understand most of the topics talked in class	12/13/2024 6:19 PM
4	Tackling my own writing issues, and building them up.	12/13/2024 5:44 PM
5	Professor was petty and inflexible	12/13/2024 11:56 AM
6	It was a good course.	12/13/2024 11:52 AM
7	No challenges at all	12/13/2024 10:06 AM
8	I haven't had any challenges in this class. Professor [REDACTED] is great and extremely helpful in all aspects.	12/4/2024 5:43 PM
9	just setting in to the classroom	12/4/2024 3:06 PM
10	The professor sort of speaks in a round about way, seems very confrontational about mundane things, and constantly changes seating which makes it hard to build connections with people at your table to feel comfortable to share your essay with, also makes inconsistent class rules, and sometimes explanation or questions aren't very clear.	12/4/2024 1:22 PM
11	Doing the homework's but otherwise no complaints! Best professor ever!!	12/4/2024 12:37 PM
12	Studying for my final exam	12/4/2024 12:09 PM
13	none	11/28/2024 2:23 AM
14	The work in general is not easy	11/27/2024 7:04 PM
15	Doing it virtual is very hard as I am hearing impaired and I can not follow reading lips or captions on top of going through other windows on computer to answer questions	11/27/2024 2:19 PM
16	Grasping what is truly needed for my assignments.	11/20/2024 12:40 PM
17	A lot of high expectations for a lot of essays and it has been overwhelming.	11/20/2024 12:21 PM
18	Time management	11/20/2024 12:08 PM
19	Nothing was challenging	11/20/2024 12:03 PM
20	I don't get what our assignment is asking for usually until later in the project	11/19/2024 1:01 AM
21	No challenges, my professor makes this class one of my favorites	11/18/2024 7:04 PM
22	There's quite a bit to catch up on, given that high school writing is drastically different. I realized I was ill-prepared. For example, close-reading a text, general structures, and other formalities. I was able to recognize that early on in the semester, but I wish perhaps professors may briefly spend 10 minutes on that in the beginning of the semester so all students are aware if they aren't. Of course, it is not the professor's issue and responsibility. It just may be useful before getting started on the assignments because many people in my class were not aware of these "basic skills" due to not being exposed or taught about it in high school.	11/18/2024 1:18 PM
23	At this moment, I've had not Face any challenges in that class.	11/18/2024 12:36 PM
24	we're talking about subjects so heavily not about english that it feels like we're learning 2 subjects in one (a different subject each assignment too)	11/18/2024 12:27 PM

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25	Making sure I meet all the requirements to get a 3/3, while not going back to my high school writing	11/18/2024 12:10 PM
#	Q2: I TRANSFERRED FROM ANOTHER COLLEGE.	DATE
1	Great experience	12/13/2024 3:58 PM
2	To be honest it's an online class, students hardly participate. Huge lack of engagement. The professor has an Asian accent, sometimes difficult to comprehend what's they are saying.	11/21/2024 9:36 PM
3	None	11/18/2024 12:35 PM

Q13 The First Year Experience program (FYE) offers workshops and events for new students. Did you participate in any of FYE events this semester?

Answered: 305 Skipped: 66

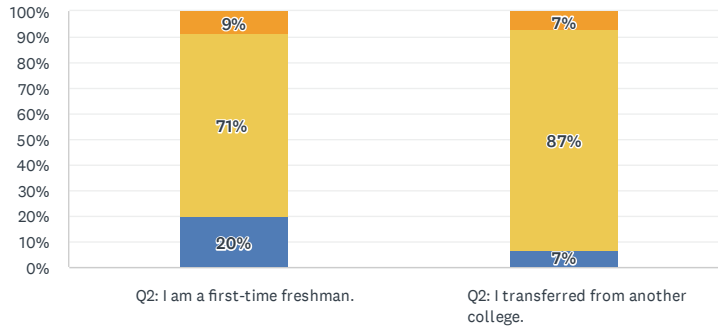


■ YES, I atten...
 ■ NO, I did no...
 ■ I didn't kno...

	YES, I ATTENDED ONE OR MORE FYE EVENTS.	NO, I DID NOT ATTEND ANY OF FYE EVENTS.	I DIDN'T KNOW ABOUT FYE EVENTS!	TOTAL
Q2: I am a first-time freshman.	34% 63	48% 89	18% 34	61% 186
Q2: I transferred from another college.	18% 22	54% 64	28% 33	39% 119
Total Respondents	85	153	67	305

Q14 This semester, did you use the support services of the Writing Center?

Answered: 304 Skipped: 67

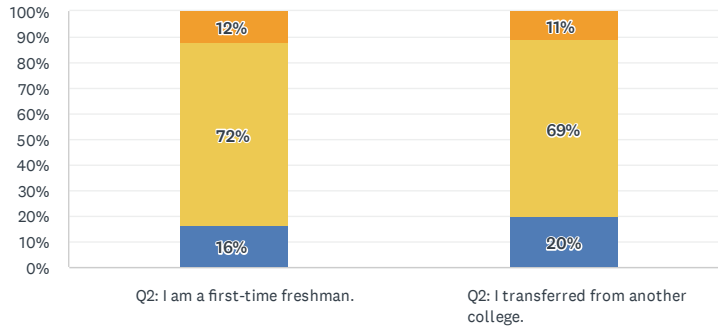


■ YES, I used ...
 ■ NO, I haven...
 ■ I didn't kno...

	YES, I USED THIS SERVICE.	NO, I HAVEN'T USE THIS SERVICE YET.	I DIDN'T KNOW THERE IS A WRITING CENTER.	TOTAL
Q2: I am a first-time freshman.	20% 37	71% 132	9% 16	61% 185
Q2: I transferred from another college.	7% 8	87% 103	7% 8	39% 119
Total Respondents	45	235	24	304

Q15 Have you used the tutoring services of the Learning Commons?

Answered: 304 Skipped: 67



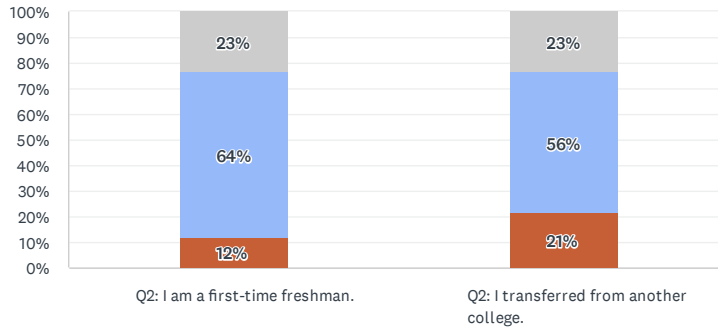
■ YES, I used ...
 ■ NO, I have't...
 ■ I didn't kno...

	YES, I USED THIS SERVICE.	NO, I HAVE'T USED THIS SERVICE YET.	I DIDN'T KNOW THERE IS A LEARNING COMMONS.	TOTAL
Q2: I am a first-time freshman.	16% 30	72% 133	12% 22	61% 185
Q2: I transferred from another college.	20% 24	69% 82	11% 13	39% 119
Total Respondents	54	215	35	304

Q16 This semester, did you encounter any issues with the support offices below?

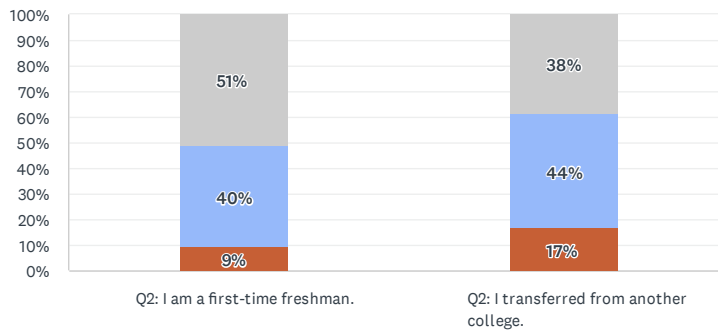
Answered: 300 Skipped: 71

ADVISING CENTER



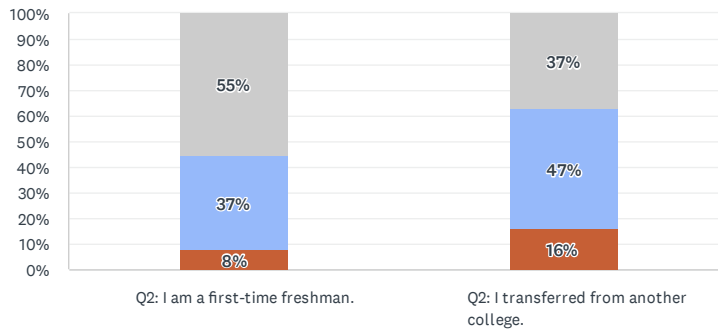
YES, there ... NO, they w... I did not co...

BURSAR



YES, there ... NO, they w... I did not co...

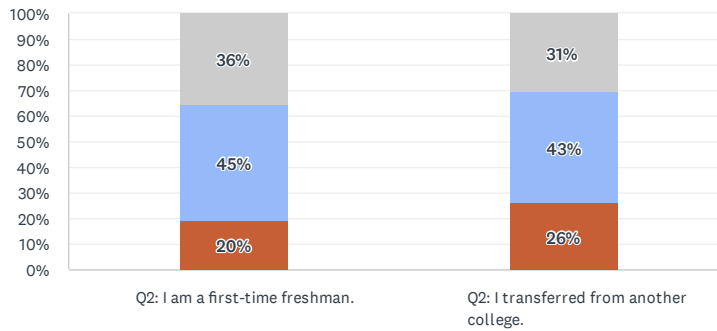
REGISTRAR



YES, there ... NO, they w... I did not co...

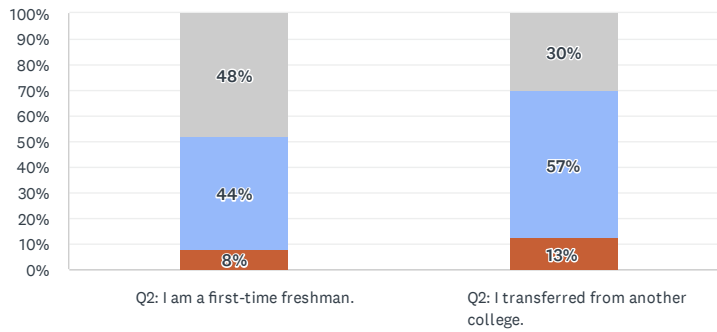
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FINANCIAL AID



■ YES, there ...
 ■ NO, they w...
 ■ I did not co...

ITS HELP DESK



■ YES, there ...
 ■ NO, they w...
 ■ I did not co...

ADVISING CENTER					
	YES, THERE WERE ISSUES.	NO, THEY WERE GREAT.	I DID NOT CONTACT THIS OFFICE.	TOTAL	
Q2: I am a first-time freshman.	12% 22	64% 116	23% 42	60%	180
Q2: I transferred from another college.	21% 25	56% 65	23% 27	39%	117
BURSAR					
	YES, THERE WERE ISSUES.	NO, THEY WERE GREAT.	I DID NOT CONTACT THIS OFFICE.	TOTAL	
Q2: I am a first-time freshman.	9% 17	40% 72	51% 92	60%	181
Q2: I transferred from another college.	17% 20	44% 52	38% 45	39%	117
REGISTRAR					
	YES, THERE WERE ISSUES.	NO, THEY WERE GREAT.	I DID NOT CONTACT THIS OFFICE.	TOTAL	
Q2: I am a first-time freshman.	8% 14	37% 67	55% 99	60%	180
Q2: I transferred from another college.	16% 19	47% 55	37% 43	39%	117

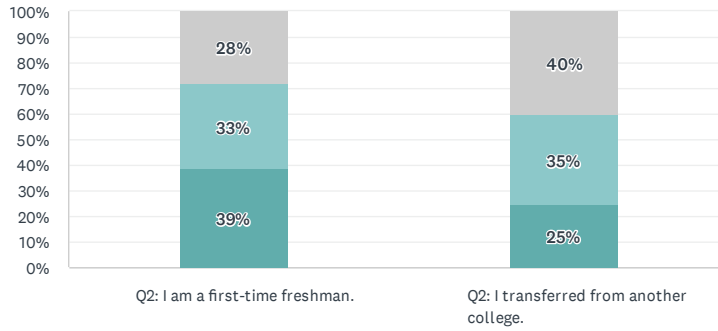
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FINANCIAL AID				
	YES, THERE WERE ISSUES.	NO, THEY WERE GREAT.	I DID NOT CONTACT THIS OFFICE.	TOTAL
Q2: I am a first-time freshman.	20% 36	45% 82	36% 65	61% 183
Q2: I transferred from another college.	26% 31	43% 50	31% 36	39% 117
ITS HELP DESK				
	YES, THERE WERE ISSUES.	NO, THEY WERE GREAT.	I DID NOT CONTACT THIS OFFICE.	TOTAL
Q2: I am a first-time freshman.	8% 14	44% 80	48% 86	60% 180
Q2: I transferred from another college.	13% 15	57% 67	30% 35	39% 117

Q17 Did you have trouble getting in contact with the offices(s) below? If no: please skip. If yes: check the issues below.

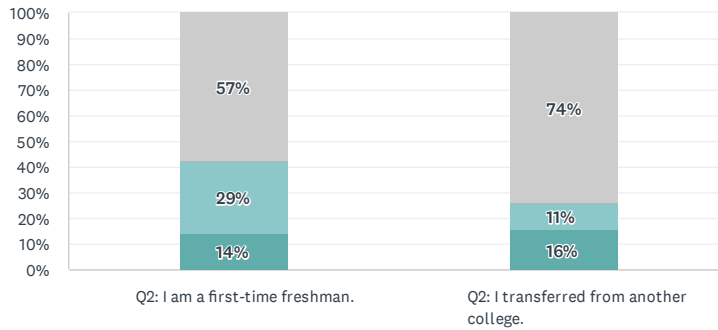
Answered: 68 Skipped: 303

ADVISING CENTER



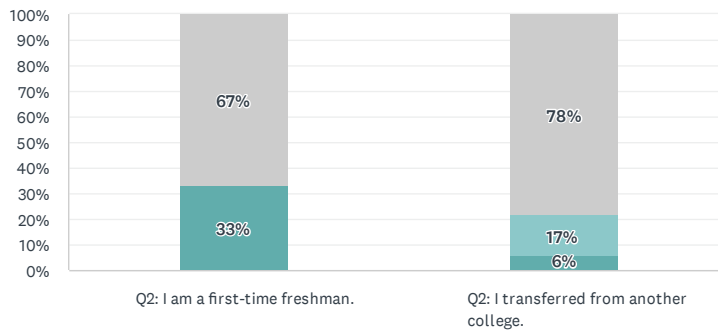
Appointment not made Appointment made but not attended Other contact issues

BURSAR



Appointment not made Appointment made but not attended Other contact issues

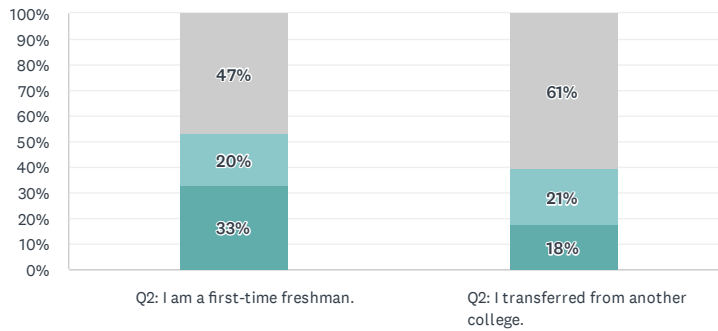
REGISTRAR



Appointment not made Appointment made but not attended Other contact issues

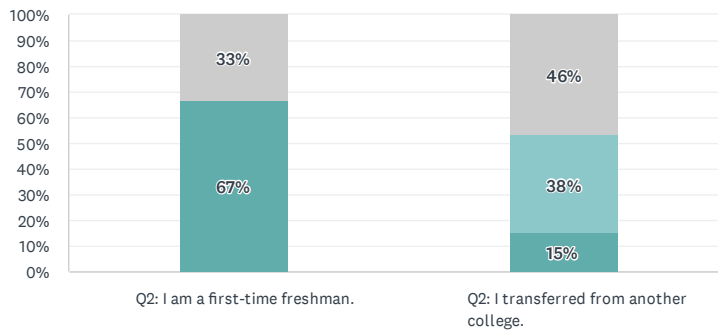
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FINANCIAL AID



Legend: Appointme... (Dark Teal), Appointme... (Light Teal), Other cont... (Grey)

ITS HELP DESK



Legend: Appointme... (Dark Teal), Appointme... (Light Teal), Other cont... (Grey)

ADVISING CENTER				
	APPOINTMENTS WERE NOT AVAILABLE FOR A WEEK OR MORE	APPOINTMENTS WERE NOT AVAILABLE AT TIMES I COULD MAKE	OTHER CONTACT ISSUE	TOTAL
Q2: I am a first-time freshman.	39% 7	33% 6	28% 5	26% 18
Q2: I transferred from another college.	25% 5	35% 7	40% 8	29% 20
BURSAR				
	APPOINTMENTS WERE NOT AVAILABLE FOR A WEEK OR MORE	APPOINTMENTS WERE NOT AVAILABLE AT TIMES I COULD MAKE	OTHER CONTACT ISSUE	TOTAL
Q2: I am a first-time freshman.	14% 1	29% 2	57% 4	10% 7
Q2: I transferred from another college.	16% 3	11% 2	74% 14	28% 19
REGISTRAR				
	APPOINTMENTS WERE NOT AVAILABLE FOR A WEEK OR MORE	APPOINTMENTS WERE NOT AVAILABLE AT TIMES I COULD MAKE	OTHER CONTACT ISSUE	TOTAL
Q2: I am a first-time freshman.	33% 2	0% 0	67% 4	9% 6
Q2: I transferred from another college.	6% 1	17% 3	78% 14	26% 18

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FINANCIAL AID				
	APPOINTMENTS WERE NOT AVAILABLE FOR A WEEK OR MORE	APPOINTMENTS WERE NOT AVAILABLE AT TIMES I COULD MAKE	OTHER CONTACT ISSUE	TOTAL
Q2: I am a first-time freshman.	33% 5	20% 3	47% 7	22% 15
Q2: I transferred from another college.	18% 5	21% 6	61% 17	41% 28
ITS HELP DESK				
	APPOINTMENTS WERE NOT AVAILABLE FOR A WEEK OR MORE	APPOINTMENTS WERE NOT AVAILABLE AT TIMES I COULD MAKE	OTHER CONTACT ISSUE	TOTAL
Q2: I am a first-time freshman.	67% 2	0% 0	33% 1	4% 3
Q2: I transferred from another college.	15% 2	38% 5	46% 6	19% 13
	Q2: I AM A FIRST-TIME FRESHMAN.	Q2: I TRANSFERRED FROM ANOTHER COLLEGE.		TOTAL
Please share details:	9		22	31

#	Q2: I AM A FIRST-TIME FRESHMAN.	DATE
1	I want to make an appointment to discuss financial matters	12/13/2024 6:23 PM
2	I was unable to set up an appointment online with advising.	12/13/2024 11:54 AM
3	I was not eligible for fafsa regarding my non citizen status	12/13/2024 11:51 AM
4	The official Academic Advisor was wonderful but the student Academic Advisor for course registration didn't know how to help me.	12/13/2024 10:53 AM
5	Everytime I needed help there was close to a month wait.	11/27/2024 2:20 PM
6	Late with getting information back on my credits, reached out twice so they can have it checked over because it was sent two-three weeks prior with no response.	11/20/2024 5:51 PM
7	No have information about dream act Aid application .	11/20/2024 12:25 PM
8	I sent some emails to advising center, also I walked in to get information but they didn't help me. They just give me a poster and they didn't explain to me how can I use it, or how can I find the answers.	11/19/2024 9:47 AM
9	I didn't know how to schedule a meeting with them on navigate	11/18/2024 3:13 PM
#	Q2: I TRANSFERRED FROM ANOTHER COLLEGE.	DATE
1	i have sent emails and made a ton of phone calls about my financial aid and no one got back to me about my issue.	12/22/2024 6:31 PM
2	I did not have trouble getting in contact with their offices. Rather, I often was given only partial information that sent me on goose chases, trying to figure out how to solve certain issues, before finding out that they could have given me simpler solutions.	12/15/2024 1:30 PM
3	Just didn't answer abt of my emails.	12/13/2024 11:44 AM
4	can't find a physical office, online ticket system only.	12/13/2024 11:27 AM
5	Took them more than a week and a half to email me back	12/13/2024 11:08 AM
6	had issues with financial aid and had bursar hold on account. couldn't register for classes until recently.	12/13/2024 11:05 AM
7	I have emailed them multiple times with no support	12/9/2024 11:42 AM
8	There credit in my records that are not mind and getting this corrected has being a nightmare.	12/5/2024 4:45 PM
9	I never received financial aid that I had accepted and was bounced around until I was directed to the financial aid department who haven't answered any of my emails all semester.	12/5/2024 11:22 AM
10	no	12/4/2024 5:13 PM
11	I tried contacting to Financial Aid about problems money and pay to tutoring	12/4/2024 1:48 PM
12	I had to start work study late because the staff was unprepared and even after I had my papers ready, they forgot about me so I had to remind them I couldn't submit my work without their approval. Difficult to know which advisors to see when you want to be in a certain major but aren't quite there yet.	12/4/2024 12:58 PM
13	When you arrange to make an appointment .They confuse you by telling you there are no available in person advisors and I should make a virtual appointment but what is annoying is why would I make a version appointment if I'm already here in school I would like to sit down and talk to someone face-to-face.	12/3/2024 4:51 PM
14	hard to get information, scholarships weren't applied/not mentioned, HUGE lacking of communication between different offices/centers, a general lack of knowledge of what is going on between buildings/offices, I was rarely and	11/29/2024 11:17 PM

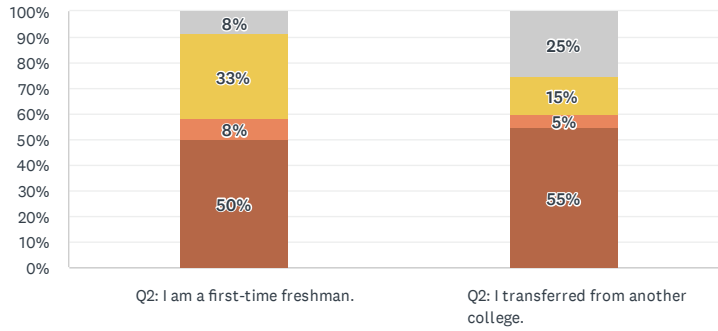
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	more commonly never informed if something was changed to my bursar account.	
15	Not easy to find them, Failure to solve the problem. -Registration office	11/28/2024 9:51 PM
16	There were not enough times to meet for appointments to go over my general requirements.	11/25/2024 1:52 PM
17	I emailed them and they haven't responded to my emails regarding my TAP and they haven't responded back to my ticket and I tried everything to contact them	11/20/2024 2:20 PM
18	I believe this was more so an issue on a state and federal level, but financial aid delays caused me significant stress and I had to rely heavily on family while waiting for my aid package. The sheer slowness with which govt institutions distribute aid can and does cause significant harm to students of lower income backgrounds.	11/18/2024 1:12 PM
19	I was not able to be advised because I am a transfer student with a degree	11/18/2024 12:54 PM
20	It is very difficult to contact the registrar about an issue that I would like some clarification on (I can not find info on this issue)	11/18/2024 12:54 PM
21	Sometimes the answers they gave weren't very clear and it's hard to transferred to different people all the time	11/18/2024 12:44 PM
22	Problem with transferring credits	11/18/2024 12:37 PM

Q18 Were there issues in the quality of service you received? If no: please skip. If yes: check the issues below.

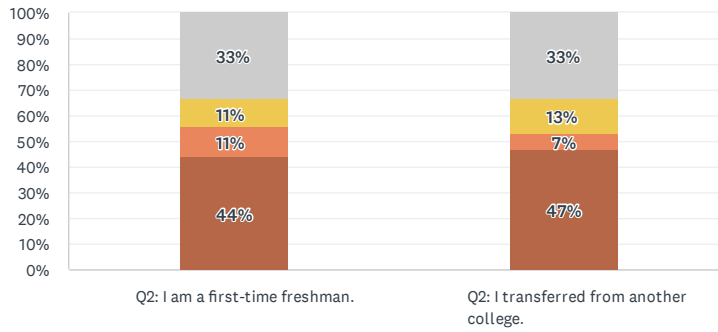
Answered: 62 Skipped: 309

ADVISING CENTER



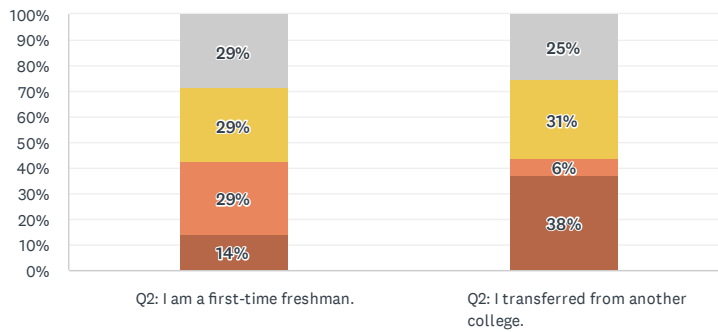
■ Their respo... ■ Their respo... ■ I received i... ■ Other issue

BURSAR



■ Their respo... ■ Their respo... ■ I received i... ■ Other issue

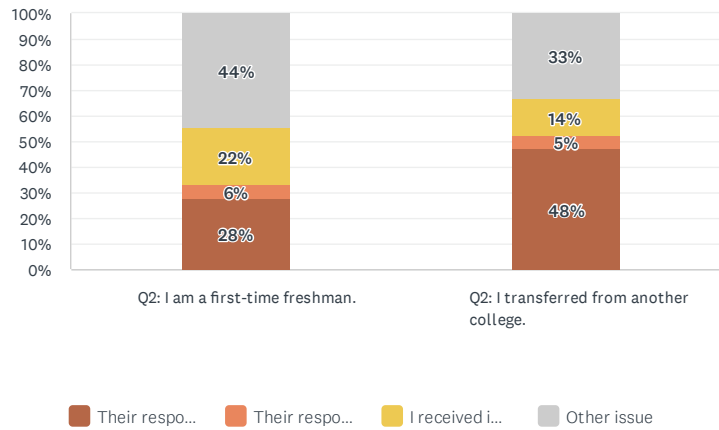
REGISTRAR



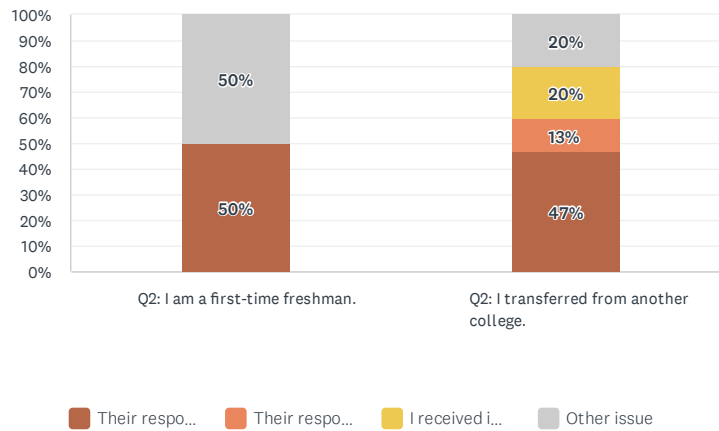
■ Their respo... ■ Their respo... ■ I received i... ■ Other issue

Your First Semester at Queens College |Fall 2024

FINANCIAL AID



ITS HELP DESK



ADVISING CENTER					
	THEIR RESPONSE WAS NOT HELPFUL	THEIR RESPONSE WAS RUDE	I RECEIVED INCORRECT INFORMATION	OTHER ISSUE	TOTAL
Q2: I am a first-time freshman.	50% 6	8% 1	33% 4	8% 1	19% 12
Q2: I transferred from another college.	55% 11	5% 1	15% 3	25% 5	32% 20
BURSAR					
	THEIR RESPONSE WAS NOT HELPFUL	THEIR RESPONSE WAS RUDE	I RECEIVED INCORRECT INFORMATION	OTHER ISSUE	TOTAL
Q2: I am a first-time freshman.	44% 4	11% 1	11% 1	33% 3	15% 9
Q2: I transferred from another college.	47% 7	7% 1	13% 2	33% 5	24% 15
REGISTRAR					
	THEIR RESPONSE WAS NOT HELPFUL	THEIR RESPONSE WAS RUDE	I RECEIVED INCORRECT INFORMATION	OTHER ISSUE	TOTAL
Q2: I am a first-time freshman.	14% 1	29% 2	29% 2	29% 2	11% 7
Q2: I transferred from another college.	38% 6	6% 1	31% 5	25% 4	26% 16

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FINANCIAL AID						
	THEIR RESPONSE WAS NOT HELPFUL	THEIR RESPONSE WAS RUDE	I RECEIVED INCORRECT INFORMATION	OTHER ISSUE	TOTAL	
Q2: I am a first-time freshman.	28% 5	6% 1	22% 4	44% 8	29% 18	
Q2: I transferred from another college.	48% 10	5% 1	14% 3	33% 7	34% 21	
ITS HELP DESK						
	THEIR RESPONSE WAS NOT HELPFUL	THEIR RESPONSE WAS RUDE	I RECEIVED INCORRECT INFORMATION	OTHER ISSUE	TOTAL	
Q2: I am a first-time freshman.	50% 1	0% 0	0% 0	50% 1	3% 2	
Q2: I transferred from another college.	47% 7	13% 2	20% 3	20% 3	24% 15	
	Q2: I AM A FIRST-TIME FRESHMAN.		Q2: I TRANSFERRED FROM ANOTHER COLLEGE.		TOTAL	
Please share details:	5		12		17	

#	Q2: I AM A FIRST-TIME FRESHMAN.	DATE
1	They were slow in responses.	12/13/2024 11:54 AM
2	I have to pay everything in my own pocket	12/13/2024 11:51 AM
3	I wasn't given detail why I didn't receive financial aid	11/20/2024 4:39 PM
4	Unresponsive to emails and calls	11/18/2024 7:21 PM
5	It took me multiple weeks to figure out when I was getting my fafsa refund because no one pointed me towards the bursar office	11/18/2024 12:28 PM
#	Q2: I TRANSFERRED FROM ANOTHER COLLEGE.	DATE
1	i have sent emails and made a ton of phone calls about my financial aid and no one got back to me about my issue.	12/22/2024 6:31 PM
2	For IT, the issue ended up being a delay in processing and was resolved in time. The financial aid issue took over three months to be resolved. They told me that my FAFSA information was incorrect when it wasn't; taking two months to realize that they had processed my SSN incorrectly. Informing me that I had to get my physical SS card from Ohio and submit it to the admissions office when they had a form I could fill out in their own office without having to get the physical copy.	12/15/2024 1:30 PM
3	There were only walk-ins and no appointments. I had to wait at least 40-50 minutes to meet with them.	12/13/2024 7:36 PM
4	there is no problem with quality of the service, just annoyed that i can't find a physical office when i needed something done quickly	12/13/2024 11:27 AM
5	No response at all	12/9/2024 11:42 AM
6	Still never received any financial aid I was supposed to get for this semester and was never given a reason as to why.	12/5/2024 11:22 AM
7	I'm not for sure if they use student advisors but most times that you do encounter someone at the helpdesk it seems like they don't like their job or they have minimal information for you and they advise you to someone else.	12/3/2024 4:51 PM
8	Felt more like I was just being juggled off to another department/person, or no one would ever respond.	11/29/2024 11:17 PM
9	You need to come multiple times to solve the problem. -Financial Aid	11/28/2024 9:51 PM
10	Because of the late enrollment, my DegreeWorks was not available, leaving me with ineffective advising. I had difficulty determining which credits transferred and which electives I was still missing. At Queens College, depending on your transfer situation, you may need to take additional courses to complete the College Option, which must be completed in QC residency. In my case, this meant taking an extra language class, a literature class, and an additional Writing-Intensive course to meet the Writing-Intensive Requirement, all in QC residency. Along this semester, I had the chance to speak with ACE advisors who explained that there were more efficient pathways, allowing me to simultaneously fulfill two requirements (Writing-Intensive and Literature). However, at this point, there is nothing to be done.	11/22/2024 12:32 AM
11	The communication I did receive was helpful, again I believe the issue was largely with NYS and the federal govt. Direction towards guidance and support for lower income students while waiting through such delays would be helpful however.	11/18/2024 1:12 PM
12	I needed support fixing my account to access international student virtual office and had to wait for over a month for the problem to be fixed.	11/18/2024 1:03 PM

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Q19 What has been the best part of your first term at QC?

Answered: 159 Skipped: 212

	WHAT HAS BEEN THE BEST PART OF YOUR FIRST TERM AT QC?	TOTAL
Q2: I am a first-time freshman.		100% 58% 93 93
Q2: I transferred from another college.		100% 42% 66 66
Total Respondents	159	159

#	Q2: I AM A FIRST-TIME FRESHMAN.	DATE
1	Meeting new people and making new friends. I liked my English class because it was pretty easy to learn and the environment was always good. As well as getting to know buildings better like powder maker hall, dining hall and SA Diner.	12/18/2024 10:16 AM
2	Take Color I, it's taken me away from the stress of my other classes	12/15/2024 11:08 AM
3	environment	12/14/2024 11:26 PM
4	The best part of my first term at QC is they are academic advising. system.	12/14/2024 2:56 PM
5	Don't know	12/14/2024 1:44 PM
6	my philosophy class	12/13/2024 9:59 PM
7	nothing	12/13/2024 9:00 PM
8	Everytjing	12/13/2024 6:32 PM
9	The campus is a calm place	12/13/2024 6:29 PM
10	The best part of my first term was the good places I found to relax and rest In honors hall.	12/13/2024 5:48 PM
11	Campus events and livelihood	12/13/2024 12:12 PM
12	Socialising	12/13/2024 12:10 PM
13	I simply Loved the events. Getting together with other cultures and backgrounds.	12/13/2024 12:09 PM
14	Meeting friends and the type of people that I met was the best part of Queens College.	12/13/2024 11:56 AM
15	Classroom experience with students and teachers	12/13/2024 11:52 AM
16	The best term at queens college for me was meeting best professors and having a great education.	12/13/2024 11:49 AM
17	The friends I have made and the courses have been great.	12/13/2024 10:57 AM
18	The teachers	12/13/2024 10:36 AM
19	Definitely meeting new people and creating deep connections with others.	12/13/2024 10:23 AM
20	Friendly environment	12/13/2024 10:07 AM
21	Liking all my classes and teachers	12/13/2024 10:07 AM
22	Meeting new people, and being able to access with some resources	12/13/2024 10:06 AM
23	People I've met so far, I wish I could get more connected with the Qc community	12/9/2024 5:23 AM
24	Settling in and having support from peers and advisors.	12/8/2024 10:42 PM
25	I enjoyed my professors and classes.	12/8/2024 10:44 AM
26	Getting credits	12/5/2024 9:43 PM
27	Having fun in my intro to acting class	12/4/2024 10:40 PM
28	its been mediocre this semester. The classes i got were mostly for required credits that doesn't relate to my degree and the only one that does relate is way too easy right now.	12/4/2024 9:32 PM
29	Most professors are really good at teaching and others i feel like have a grudge with me not sure why but professors like [REDACTED] are great professors and give advice on other course for your career path and make sure you understand the material.	12/4/2024 7:25 PM
30	The best part was meeting a lot of new people and exploring more of the campus.	12/4/2024 4:33 PM
31	Meeting new people	12/4/2024 3:19 PM
32	English class	12/4/2024 3:09 PM
33	How easy it was	12/4/2024 2:38 PM

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34	The calmness of the school and the students don't seem unkind just very shy	12/4/2024 2:07 PM
35	Meeting new people and learning new things	12/4/2024 1:58 PM
36	Sitting outside on warm weather days	12/4/2024 12:40 PM
37	the professors are good and my grades are good	12/4/2024 12:26 PM
38	Some of the professors and counselors advisor.	12/4/2024 12:16 PM
39	The music professors and the students English 110 professor I have	12/4/2024 12:14 PM
40	The library	12/4/2024 12:06 PM
41	The outdoor campus is lively, and has plenty of room	11/30/2024 10:46 PM
42	I like the environment at qc, it's really diverse and i feel really comfortable because i can be myself	11/28/2024 2:34 AM
43	the microwaves which let me heat up my food on my long days in queens hall, a life saver	11/28/2024 2:26 AM
44	Good services and facilities, comfortable	11/27/2024 9:34 PM
45	Meeting new people	11/27/2024 7:05 PM
46	My geology and anthropology courses.	11/27/2024 2:21 PM
47	N/A	11/27/2024 12:45 PM
48	The relaxed atmosphere	11/27/2024 12:36 PM
49	The community and The focus of classes	11/27/2024 12:25 PM
50	Nice campus	11/27/2024 12:18 PM
51	It wasn't too bad I wish I had more friends	11/24/2024 12:03 PM
52	very friendly professors	11/23/2024 3:55 PM
53	having the same teacher from high school	11/22/2024 7:51 PM
54	Nothing	11/20/2024 7:09 PM
55	Lounging area's	11/20/2024 5:52 PM
56	Nothing	11/20/2024 4:54 PM
57	Campus events and clubs	11/20/2024 3:21 PM
58	meeting new people and discovering the campus	11/20/2024 3:10 PM
59	Environment	11/20/2024 3:02 PM
60	Friends	11/20/2024 1:27 PM
61	The people had been great.	11/20/2024 1:17 PM
62	It was pretty good	11/20/2024 1:07 PM
63	The campus experience.	11/20/2024 12:42 PM
64	Having responsibilities, learning new things	11/20/2024 12:32 PM
65	An awesome friend I made in my linguistics class.	11/20/2024 12:26 PM
66	The library	11/20/2024 12:26 PM
67	Time in classes	11/20/2024 12:25 PM
68	meeting new people	11/20/2024 12:22 PM
69	Ceramics class because I got to try something new	11/20/2024 12:17 PM
70	People and big college	11/20/2024 12:14 PM
71	I am still alive	11/20/2024 12:09 PM
72	Being on campus, enjoying the weather, and focusing on academics	11/20/2024 10:00 AM
73	Oh my goodness, I love how eventful QC is! I was thrilled to see a variety of clubs, events and SEEK Stamp opportunities along with providing us with food at the events. The most astonishing and exhilarating time I had was during Fall Harvest and Fall fest, I'm not sure if I'm mistaken with the names but both times there were bouncy houses and inflatables! I feel QC did wonderful in alleviating stress I know some students may have, along with just being very generous and good with their spending!	11/19/2024 5:32 PM
74	That I was able to join the dance team and it's very cool.	11/19/2024 9:49 AM
75	I joined a sorority	11/19/2024 9:22 AM
76	Working around my own schedule	11/19/2024 1:02 AM
77	The food sofar I guess	11/18/2024 8:13 PM

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78	I've made a study buddy and a new friend!	11/18/2024 7:06 PM
79	My classes	11/18/2024 6:43 PM
80	My political science class with ms.Kleinberg	11/18/2024 6:16 PM
81	No best part	11/18/2024 3:24 PM
82	The class content, overall their very interesting. As well as the numerous events on campus that I've attended.	11/18/2024 3:14 PM
83	The teacher encourage us to do better.	11/18/2024 2:06 PM
84	The sort of freedom I felt on campus.	11/18/2024 2:02 PM
85	My general education classes are extremely broad, yet so varied and detailed which ultimately shifted my perspectives.	11/18/2024 1:20 PM
86	The large variation of food options	11/18/2024 12:52 PM
87	The best part of Queens College is that my professors that I've had so far are very accommodating to my needs. I am a student who is totally blind, and I have enjoyed taking music classes as a undergrad and music education.	11/18/2024 12:43 PM
88	Making new friends	11/18/2024 12:41 PM
89	The library	11/18/2024 12:29 PM
90	Going around campus and the buildings.	11/18/2024 12:22 PM
91	Social life	11/18/2024 12:21 PM
92	Feeling like I fit in this college because no one judges me or makes me feel like I stand out.	11/18/2024 12:12 PM
93	It's been interesting, especially after taking a gap year	11/18/2024 12:11 PM
#	Q2: I TRANSFERRED FROM ANOTHER COLLEGE.	DATE
1	getting to know my classmates and having the best mat119 teacher this semester.	12/22/2024 6:32 PM
2	Interaction	12/20/2024 4:01 PM
3	The learning experience with wonderful professors	12/17/2024 5:26 PM
4	Getting on board with classes	12/16/2024 10:10 AM
5	The professors and the counseling center.	12/15/2024 4:08 PM
6	The massage/spa rejuvenation during pre-finals week.	12/15/2024 1:31 PM
7	The people I meet along the way.	12/13/2024 10:35 PM
8	I like the location, which is near my location. I think it's easy to navigate the campus.	12/13/2024 4:14 PM
9	Attending events	12/13/2024 2:58 PM
10	I made a new group of friends and they are so nice and I like that there is so many QC parties and get togethers at night that we can go to	12/13/2024 1:53 PM
11	The friends	12/13/2024 11:47 AM
12	I have been fortunate enough to have some very nice and kind instructors for my first term here at QC. Its been nice to have some folks closer to my own age and position in life to associate with throughout the semester.	12/13/2024 11:35 AM
13	students were helpful	12/13/2024 11:28 AM
14	online classes	12/13/2024 11:05 AM
15	The building library	12/6/2024 8:22 PM
16	PE classes	12/5/2024 11:23 AM
17	Learning the new campus and making new connections/friends	12/4/2024 9:20 PM
18	baseball team	12/4/2024 5:14 PM
19	I feel comfortable when I into QC buildings.	12/4/2024 1:50 PM
20	Saturdays and Sundays classes	12/4/2024 1:40 PM
21	I really liked the Queens College campus	12/4/2024 1:12 PM
22	The classes, I actually like my new major a lot.	12/4/2024 12:59 PM
23	Best part was meeting new people and taking the classes. It was an interesting experience	12/4/2024 12:37 PM
24	A new experience	12/3/2024 4:53 PM
25	That i found the good professors and class.	12/3/2024 2:31 AM
26	The library	12/2/2024 10:05 AM
27	Nothing	12/1/2024 1:17 PM

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28	Professors	11/29/2024 11:18 PM
29	I have good experience in QC, I Like all my professors.	11/28/2024 9:59 PM
30	The summit is quiet and have studyroom	11/28/2024 10:50 AM
31	The community	11/27/2024 9:53 PM
32	Which best part are you talking about?!! I have not gotten any support for my education because I am a transfer student. Especially from my professors and the department.	11/27/2024 6:15 PM
33	The professors where pretty amazing and the students where really nice.	11/25/2024 1:55 PM
34	It was easy to make friends and the atmosphere was great.	11/22/2024 9:03 PM
35	My classes and professors.	11/22/2024 2:40 PM
36	Bring on campus	11/21/2024 9:38 PM
37	All good	11/20/2024 9:55 PM
38	A lot of scholarships!	11/20/2024 5:06 PM
39	My classes the were interesting. The school have good classes	11/20/2024 4:44 PM
40	big campus compared to QCC	11/20/2024 4:13 PM
41	Art classes	11/20/2024 3:50 PM
42	Easy class and I had more time on my hands	11/20/2024 2:25 PM
43	i really like the classes and environment	11/20/2024 12:18 PM
44	I really like the Professor for the class I am taking. He is really good and care for the students success	11/20/2024 11:14 AM
45	nothing	11/19/2024 12:08 PM
46	Getting one semester closer to graduation.	11/19/2024 9:18 AM
47	Getting to walk around campus and meeting new people.	11/19/2024 4:14 AM
48	The classes are interesting. The material is great, it definitely kept me engaged. I thought all of my Professors were great! I really enjoyed my classes and learning new ideas.	11/18/2024 8:39 PM
49	Common hour activities	11/18/2024 6:14 PM
50	That I'm attending college with my daughter but unfortunately she had a lot issues. Her credits were not transferred so she was disappointed and was sad.	11/18/2024 6:06 PM
51	Classes are close together.	11/18/2024 3:36 PM
52	classes	11/18/2024 2:28 PM
53	I liked the atmosphere when it comes to studying	11/18/2024 2:11 PM
54	College campus Library Computers Faculty Professors	11/18/2024 1:57 PM
55	Motivating, great Professors!	11/18/2024 1:55 PM
56	I enjoy walking around the campus	11/18/2024 1:47 PM
57	The professors at QC, at least in my experience thus far, seem to genuinely care about ensuring the success of their classes. I also greatly appreciate the diversity of perspectives offered.	11/18/2024 1:20 PM
58	The professors and my classes. They were very supportive and understanding.	11/18/2024 1:06 PM
59	I was able to create a flexible schedule that allowed to work.	11/18/2024 12:59 PM
60	the studio art professors and their help and support	11/18/2024 12:56 PM
61	Engaging professors with school of environmental and earth science. Very engaging math department	11/18/2024 12:55 PM
62	I got to meet new people and share my experiences with them.	11/18/2024 12:48 PM
63	Exploring the campus.	11/18/2024 12:46 PM
64	What been my best part at QC is making friends and attending events on campus.	11/18/2024 12:45 PM
65	Nothing. I miss my old school. I feel I don't fit in.	11/18/2024 12:37 PM
66	The professor was really Helpful	11/18/2024 12:36 PM

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Q20 Is there anything you wish you had known, or been told about, at the start of the semester?

Answered: 126 Skipped: 245

	IS THERE ANYTHING YOU WISH YOU HAD KNOWN, OR BEEN TOLD ABOUT, AT THE START OF THE SEMESTER?	TOTAL
Q2: I am a first-time freshman.	100%	58%
	73	73
Q2: I transferred from another college.	100%	42%
	53	53
Total Respondents	126	126

#	Q2: I AM A FIRST-TIME FRESHMAN.	DATE
1	How far Queens Hall was and that it would take a ten to fifteen minute walk to get there.	12/18/2024 10:16 AM
2	No	12/15/2024 11:08 AM
3	no	12/14/2024 11:26 PM
4	Not yet	12/14/2024 2:56 PM
5	Not really	12/14/2024 1:44 PM
6	being informed about tutoring, writing center sooner	12/13/2024 9:59 PM
7	yes	12/13/2024 9:00 PM
8	Everything went okay	12/13/2024 6:32 PM
9	Yes	12/13/2024 6:29 PM
10	I wish someone had told the gym for play basketball was because I never got to use it	12/13/2024 5:48 PM
11	Maybe I felt like some information about internships or things that will make my resume / job experience / finding outside of college would be nice, espically with like ones focused around my career or major but in all fairness you can just go to academic advising and they told me how to do that	12/13/2024 12:12 PM
12	Nothing	12/13/2024 12:10 PM
13	Yes, I wish I was told more clearly about the grading criteria.	12/13/2024 11:56 AM
14	The way they keep all student in learning with all the assignments every week .	12/13/2024 11:52 AM
15	I have been told that queens college has a nice campus to relax, people are friendly, great programs which they really have.	12/13/2024 11:49 AM
16	More social events throughout free hour	12/13/2024 10:36 AM
17	Not really. I think my experience was pretty good. I could've went to certain programs or events but I just chose not too.	12/13/2024 10:23 AM
18	Grade evaluation	12/13/2024 10:07 AM
19	No it was good	12/13/2024 10:07 AM
20	None	12/13/2024 10:06 AM
21	Idk, maybe more about help I could receive	12/9/2024 5:23 AM
22	Not really, but that we'll be walking a lot from class to class.	12/8/2024 10:42 PM
23	Nothing at this time.	12/8/2024 10:44 AM
24	Yes	12/5/2024 9:43 PM
25	I wish I knew what food different dining places had without staring at the menu feeling awkward	12/4/2024 10:40 PM
26	not really	12/4/2024 9:32 PM
27	I wish I knew that their wasn't any 1on1 consoling	12/4/2024 7:25 PM
28	I wish I knew there was a medical/first aid system on campus.	12/4/2024 4:33 PM
29	That it's everyone for themself	12/4/2024 3:09 PM
30	Focus on calc and don't go to micro	12/4/2024 2:38 PM
31	How big the campus is and to choose classes near each other	12/4/2024 2:07 PM
32	Not really.	12/4/2024 1:58 PM

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33	How bad the maths department was and how outdated it's homework website is	12/4/2024 12:40 PM
34	Computer availability, registering advice	12/4/2024 12:33 PM
35	it's hard to meet new people	12/4/2024 12:26 PM
36	Yeah, dropping class deadline. I didn't know about that I was trying to drop class I don't understand from it but them told me the deadline is end so of I what I have to pay fee.	12/4/2024 12:16 PM
37	No	12/4/2024 12:14 PM
38	where the best places are to eat	11/28/2024 2:26 AM
39	None	11/27/2024 9:34 PM
40	That there's going to be a lot of essay writing and I need to be prepared for it.	11/27/2024 12:45 PM
41	Where was the place to get your QC card.	11/27/2024 12:36 PM
42	That there are some professors Don't have the best interest of the students	11/27/2024 12:25 PM
43	Schedule making is hard.	11/27/2024 12:18 PM
44	No:)	11/24/2024 12:03 PM
45	No	11/20/2024 7:09 PM
46	N/A	11/20/2024 5:52 PM
47	Registration tips	11/20/2024 4:54 PM
48	yes, all the tutoring opportunities.	11/20/2024 3:10 PM
49	Where are the bathrooms	11/20/2024 3:02 PM
50	No	11/20/2024 1:27 PM
51	No ever thing is fine.	11/20/2024 1:17 PM
52	where can i email if i ned to ask what courses can i take	11/20/2024 1:07 PM
53	To review my past knowledge.	11/20/2024 12:42 PM
54	More about the library and what it offers	11/20/2024 12:32 PM
55	How to get to goddamn Queens Hall.	11/20/2024 12:26 PM
56	Swimming classroom	11/20/2024 12:26 PM
57	no	11/20/2024 12:22 PM
58	The writing center	11/20/2024 12:17 PM
59	Yes How to make a better schedule	11/20/2024 12:09 PM
60	I wish I knew where the bathrooms were on maps of buildings or the campus map	11/20/2024 10:00 AM
61	Just that SEEK was more presentable for incoming students, I know it would have been beneficial for my friends.	11/19/2024 5:32 PM
62	How to figure out how degreeworks works.	11/19/2024 9:22 AM
63	I have a lot more at home prep to do for classes	11/19/2024 1:02 AM
64	I wish I knew that my financial aid wasn't a much as was stated so I ended up paying cash out of my pocket for parts of my tuition and supplies/ books.	11/18/2024 7:06 PM
65	Never take an online class and never let my advisor pick my classes as he gave me one of thw worst professors for history and for accounting 101. My history teacher has made me write more then my actual writing class.	11/18/2024 6:16 PM
66	How to better use Navigate	11/18/2024 3:14 PM
67	Not easy to use bright space but Thank God I got it.	11/18/2024 2:06 PM
68	The breakdown of credits and GPA.	11/18/2024 2:02 PM
69	To not choose a major until I take a couple gen-ed classes!	11/18/2024 1:20 PM
70	N/A	11/18/2024 12:52 PM
71	One of the things that I didn't know about until I have found out on the website of the city University of New York is about CUNY Leeds and the committee of disabled students. I did know about the office of special services prior to coming here.	11/18/2024 12:43 PM
72	How applying for Accommodations works	11/18/2024 12:41 PM
73	Nothing	11/18/2024 12:12 PM
#	Q2: I TRANSFERRED FROM ANOTHER COLLEGE.	DATE
1	how difficult this school is when it comes to getting in contact with someone for help.	12/22/2024 6:32 PM

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2	The locations of buildings	12/20/2024 4:01 PM
3	No comment	12/17/2024 5:26 PM
4	No	12/16/2024 10:10 AM
5	That there would be no hand towels in the bathroom.	12/15/2024 4:08 PM
6	I wish I knew about the study halls in the basement and second floor of the library.	12/15/2024 1:31 PM
7	More resources would be valuable for new students	12/13/2024 10:35 PM
8	N/a	12/13/2024 4:14 PM
9	Better ways to contact academic advisors	12/13/2024 2:58 PM
10	Yes that you need a B or B+ in every single class to pass for my major and many other things overall though I'm happy with my experience	12/13/2024 1:53 PM
11	More events that I'm interested in	12/13/2024 11:47 AM
12	There is a free hour.	12/13/2024 11:33 AM
13	dining services	12/13/2024 11:05 AM
14	No	12/5/2024 11:23 AM
15	How far Queens Hall was	12/4/2024 9:20 PM
16	no	12/4/2024 5:14 PM
17	I wish should know about get interpretation prove it to OSS for resigner classes before I come to classes in fall	12/4/2024 1:50 PM
18	What other academic services does QC offer besides the Writing Center or Advising Center?	12/4/2024 1:12 PM
19	Any activity worth doing is on a Wednesday.	12/4/2024 12:59 PM
20	Not really	12/4/2024 12:37 PM
21	I was informed that I had the freedom to select any class from Degreework, which initially gave me a sense of excitement and possibility. However, as I began to explore my options, I quickly realized that the reality was quite different. The course selections were actually limited by the requirements of my major, meaning that many of the classes I was interested in were not applicable to my degree path. This left me feeling frustrated, as I had hoped to broaden my knowledge and skills through a more diverse range of subjects.	12/3/2024 2:31 AM
22	How to get an advisor	12/2/2024 10:05 AM
23	I wish I had know my car would be stolen after I went to my class If i had know I wouldn't transfer to this school	12/1/2024 7:09 PM
24	No	12/1/2024 1:17 PM
25	More scholarship opportunities that I could actually apply for.	11/29/2024 11:18 PM
26	I hope all Professors can post syllabus before the beginning of the semester, then we can make a decision earlier.	11/28/2024 9:59 PM
27	I hope there has some	11/28/2024 10:50 AM
28	Opportunities on class performance	11/27/2024 9:53 PM
29	I wish that I didn't come to Queens College at all from the beginning.	11/27/2024 6:15 PM
30	The food options opened late and they aren't very well indications where you can have food with restrictions. there should be some sort of signage that shows that you can get halal, or Gluten-free foods that is uniformed throughout campus so students can quickly and easily find foods. it also was terrible that the food stations didn't open until late in the semester.	11/25/2024 1:55 PM
31	no	11/22/2024 9:03 PM
32	The Outlook app signs you out of your gmail account if you don't use the app.	11/22/2024 2:40 PM
33	When I was considering my transfer options, I initially thought I was only required to retake a Writing-Intensive course, as I had already completed my CUNY Pathways requirements at my previous college. Since the purpose of CUNY Pathways is to ensure that general education credits transfer seamlessly between CUNY colleges, I expected those credits to carry over. Additionally, I was aware that I would need to retake Data Structures, as several peers had mentioned this. However, I was not aware of the "must be completed in QC Residency" policy, which led to me having to retake more classes than I originally expected.	11/22/2024 12:39 AM
34	The problem is i have to go to work in the morning and i take evening classes. All the events workshops happen at 12:15 pm to 1 pm which is very inconvenient for a lot students who work in the morning and do evening classes. There should be one more evening slot for workshops so everyone gets a chance to participate and learn more.	11/20/2024 9:55 PM
35	There are a lot of Chinese restaurants outside of the campus and they are super good!	11/20/2024 5:06 PM
36	Everything I felt so alone and helpless.	11/20/2024 4:44 PM
37	Lack of virtual class for psych	11/20/2024 1:28 PM
38	where to get food on campus and that there isnt alot of study spaces	11/20/2024 12:18 PM
39	not really, I had the information I needed.	11/20/2024 11:14 AM

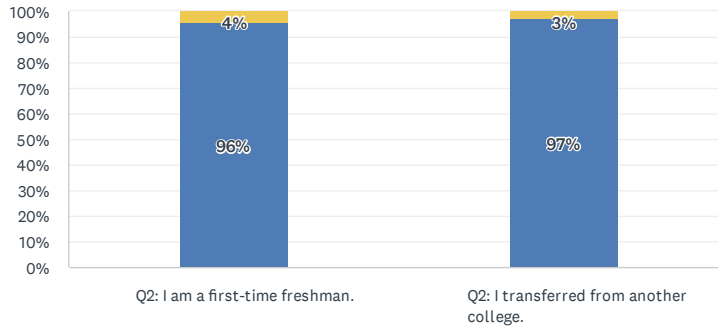
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40	more help on registering to classes	11/19/2024 12:08 PM
41	How the psychology department will only offer some, necessary, classes at insane times and only one option. A class may be at 7 am and another at 9 pm.	11/19/2024 9:18 AM
42	No.	11/19/2024 4:14 AM
43	I wish there was tutoring for Spanish for people who work during the day. There was only one late day of tutoring, it just happened to be the same day that I was in a different class. I spent a great deal of money for help with my homework and assignments because no free tutoring was available after 6pm except for that 1 day.	11/18/2024 8:39 PM
44	Allocating more personal time for events during the free period.	11/18/2024 3:36 PM
45	I wish I was told more about how the professors grade their assignments	11/18/2024 2:11 PM
46	A parking pass, the street parking can be hard on some days.	11/18/2024 1:47 PM
47	More information and guidance regarding advisement, study abroad, career opportunities, among various other campus resources	11/18/2024 1:20 PM
48	That the transfer process for international students takes a long time.	11/18/2024 1:06 PM
49	I wish I knew that I did not have to take a computer science course because I took it already. My transfer credits did not work properly.	11/18/2024 12:55 PM
50	How transfer students are guided differently from first year students. Such as advising, financial.	11/18/2024 12:46 PM
51	No.	11/18/2024 12:45 PM
52	That everyone is already friends and you're just you, alone	11/18/2024 12:37 PM
53	No	11/18/2024 12:36 PM

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Q21 Will you be continuing at Queens College?

Answered: 272 Skipped: 99



Yes, I will b... No, I will no...

	YES, I WILL BE ENROLLED AT QC NEXT SEMESTER.	NO, I WILL NOT BE RETURNING TO QC NEXT SEMESTER.	TOTAL
Q2: I am a first-time freshman.	96% 159	4% 7	61% 166
Q2: I transferred from another college.	97% 103	3% 3	39% 106
Total Respondents	262	10	272
	IF YOU WILL NOT BE RETURNING TO QC NEXT SEMESTER, PLEASE TELL US WHY:		TOTAL
Q2: I am a first-time freshman.		10	10
Q2: I transferred from another college.		4	4

#	Q2: I AM A FIRST-TIME FRESHMAN.	DATE
1	I just have my personal reasons	12/14/2024 1:44 PM
2	I will	12/13/2024 6:32 PM
3	Because I need to take a break for myself to figure out things. I do not want an academic failure while I know I could have done better due to the fact that I'm not ready and can't see a clear future for myself. I want to take a gap year and come back as ré-entry student at Qc.	12/13/2024 6:29 PM
4	I am transferring to Fordham University.	12/13/2024 11:56 AM
5	I will be returning WC next semester	12/13/2024 11:49 AM
6	Becasue I have goals to achieve in life and a major to complete	12/4/2024 6:39 PM
7	Math department here sucks	12/4/2024 12:40 PM
8	I am moving.	11/27/2024 12:06 PM
9	Want to find a college that has a nursing program	11/20/2024 1:27 PM
10	Because I have to purchase my goal in master in science midwifery SUNY downstate.	11/18/2024 2:06 PM
#	Q2: I TRANSFERRED FROM ANOTHER COLLEGE.	DATE
1	I will take a break but will continue later on.	12/13/2024 10:35 PM
2	However I will be transferring soon I do not feel safe on campus specifically after 5:00	12/1/2024 7:09 PM
3	I work full time. There's not a lot of available classes for students who have a full time job to attend classes virtually.	11/20/2024 1:28 PM
4	I'm not sure if I will return	11/18/2024 6:06 PM

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Q22 Is there anything else you'd like to say or share with us?

Answered: 64 Skipped: 307

	IS THERE ANYTHING ELSE YOU'D LIKE TO SAY OR SHARE WITH US?	TOTAL
Q2: I am a first-time freshman.		100% 29
Q2: I transferred from another college.		55% 35
Total Respondents	64	64

#	Q2: I AM A FIRST-TIME FRESHMAN.	DATE
1	No	12/15/2024 11:08 AM
2	no	12/14/2024 11:26 PM
3	Not yet	12/14/2024 2:56 PM
4	No	12/13/2024 6:32 PM
5	No	12/13/2024 6:29 PM
6	No	12/13/2024 12:10 PM
7	Great and quiet college. Just the way I like it	12/13/2024 12:09 PM
8	Yeah I will always love QC.	12/13/2024 11:56 AM
9	Queens college is a wonderful place for learning	12/13/2024 11:52 AM
10	Nothing much!!!	12/13/2024 11:49 AM
11	Please hire more campus security. The security for my girlfriend's dorm is not adequate. The campus security seems non-existent and I have been approached by people on campus three times who had no affiliation with the campus. It is dangerous to walk from classes to my bus after dark. Two guys came towards me one night and I thought I was going to be mugged. Barely anyone checks for id's inside the dorm.	12/13/2024 10:57 AM
12	None	12/13/2024 10:06 AM
13	Nothing at this time.	12/8/2024 10:44 AM
14	no	12/5/2024 9:43 PM
15	I feel like classes like intro to argorithmic	12/4/2024 7:25 PM
16	Fix the math department	12/4/2024 12:40 PM
17	Please fix the bathrooms in Kylee hall they are so disgusting	12/4/2024 12:14 PM
18	please add microwaves in the dining hall	11/28/2024 2:26 AM
19	None	11/27/2024 9:34 PM
20	No	11/20/2024 5:52 PM
21	No	11/20/2024 4:54 PM
22	no	11/20/2024 1:07 PM
23	Bring back the shuttle to Queens Hall! What will we do when its freezing, pouring and/or snowing?	11/20/2024 12:26 PM
24	no everything is good	11/20/2024 12:22 PM
25	No	11/20/2024 12:09 PM
26	Keep being awesome!	11/19/2024 5:32 PM
27	I suggest to create more service to help immigrant people applying for financial aid. It was tricky for me and I was depressed because the education system is very different.	11/18/2024 2:06 PM
28	N/A	11/18/2024 12:52 PM
29	One of the things that I am fasing is that not every place at Queens College has braille signs. For example, I'm in the music building a lot for classes and there is a lack of braille in the building. I feel like that is mainly an accessibility issue for someone with a visual impairment. It is very crucial for us to know where room numbers are located, especially if we need to find the right ones. also, some of the room numbers are just penciled in and not so clear for certain people.	11/18/2024 12:43 PM
#	Q2: I TRANSFERRED FROM ANOTHER COLLEGE.	DATE
1	I am grateful to be a student and be part of QC	12/17/2024 5:26 PM

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2	No	12/16/2024 10:10 AM
3	Overall campus experience has been excellent with a supportive environment from students who make me happy to go to school	12/13/2024 1:53 PM
4	We need more supplies in the bathrooms, along with better cleaning, and renovations	12/13/2024 11:47 AM
5	QC is a great value. However, I would have preferred to have seen the funding from the shuttle bus, which I was planning to use and now have to use regular MTS to get to campus instead, go toward something that everyone on campus can participate and benefit from, not just the folks involved in athletics. Like keeping the bathrooms tidy.	12/13/2024 11:35 AM
6	Please put paper towel in the bathrooms.	12/9/2024 11:43 AM
7	no	12/4/2024 5:14 PM
8	Nope, I can't wait to come back next semester, it's gonna be great!	12/4/2024 12:37 PM
9	I do wish they had small sleeping quarters for those like myself who are working parents and sometimes need a quick nap before class.	12/3/2024 4:53 PM
10	Is there anything the school could do about my stolen car it was park near the track field	12/1/2024 7:09 PM
11	no	11/27/2024 9:53 PM
12	My experience at Queens College is the worst one in my life. Especially with the Computer Science department. I feel that I am not being welcomed there. The staff who responded to work with students to support them are rude and disrespectful towards students and not helpful.	11/27/2024 6:15 PM
13	Please have better indications of some of the buildings locations and names, some buildings are unmarked and house classes in them and its hard to find if you are a first time student.	11/25/2024 1:55 PM
14	no	11/22/2024 9:03 PM
15	It's an awesome college with awesome people !!!	11/22/2024 2:40 PM
16	As a CS major transfer student from LaGuardia Community College with an A.S. degree, it's frustrating that Queens College does not transfer my Data Structures course (CSCI 313), despite it being identical to Queens College's course and a transfer from CUNY to CUNY. This policy not only delays graduation but also discourages students like me from transferring to Queens College. Several peers decided against transferring due to this issue. I strongly recommend reevaluating the transfer credit policy, particularly for courses as essential as Data Structures, to make Queens College a more transfer-friendly institution. This is especially important as Queens College continues its efforts to work hand-in-hand with LaGuardia Community College.	11/22/2024 12:39 AM
17	The problem is i have to go to work in the morning and i take evening classes. All the events workshops happen at 12:15 pm to 1 pm which is very inconvenient for a lot students who work in the morning and do evening classes. There should be one more evening slot for workshops so everyone gets a chance to participate and learn more.	11/20/2024 9:55 PM
18	nope	11/20/2024 4:13 PM
19	Some teachers really don't care much about their students, even in the small classes <20	11/20/2024 3:50 PM
20	Please try to create more jobs for students that don't have Federal Work Study because some of us want to get experience and it is convenient for us since it is non campus. You all give us to the turn around and ignore our emails. I know you guys have money hidden away	11/20/2024 2:25 PM
21	I really enjoyed my clinical psychology class with professor [REDACTED] and would have loved to continue taking classes at QC.	11/20/2024 1:28 PM
22	more study spaces / indoor student spaces that are easily accessible are needed. almost every student is a commuter and its getting cold there plenty of people eating and talking on all floors of the library because there is no where else to go	11/20/2024 12:18 PM
23	They should be more classes available in the afternoon	11/20/2024 11:14 AM
24	I need help in finding out how to obtain the credits for my Peace Officer training. I am sure that I am not the only student who works all day. There should be some events for us. So that we can meet and support one another in our educational goals. Thank your for taking the time to read my responses. :)	11/18/2024 8:39 PM
25	Please host a foosball tournament	11/18/2024 6:14 PM
26	I took 4 classes SPANISH 224 with Professor [REDACTED] He is hilarious, it is a wonderful professor. BUS241 with Professor [REDACTED] also an amazing Professor ECON 101 with Professor [REDACTED] also an incredible professor. ACC 201, no comments because I learned that I need to respect my older, but this class I get demotivated and depressed.	11/18/2024 6:06 PM
27	No	11/18/2024 2:11 PM
28	I work full time and some of my major class required courses are only available during the early afternoon and meet twice a week, like URBST 200! I'm allowed to leave work early once a week but not twice. Also, there's a conflict with URBST 371W and DATA 212W because they meet at the same time during SPRING!	11/18/2024 1:55 PM
29	Overall, transferring to QC has been a very positive experience experience and I have preferred it over my time within the SUNY system. However, I have found it is not immune to the various issues within academia in the US	11/18/2024 1:20 PM
30	One more time I would like to share this about the study rooms in the library, I needed a quiet room study and do some homework. But I couldn't find one easily. All of the rooms were full either by people sleeping, eating, couples, people just laughing and sitting there, or closed.	11/18/2024 1:06 PM

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31	I wish there was more study/work areas in klapper hall because the 5th floor gets full fast and there are no other areas to go to	11/18/2024 12:56 PM
32	No.	11/18/2024 12:46 PM
33	No.	11/18/2024 12:45 PM
34	I feel alone	11/18/2024 12:37 PM
35	No	11/18/2024 12:36 PM